

Santa Ana College Distance Education Faculty Survey Spring 2025

Monday, August 25, 2025

159

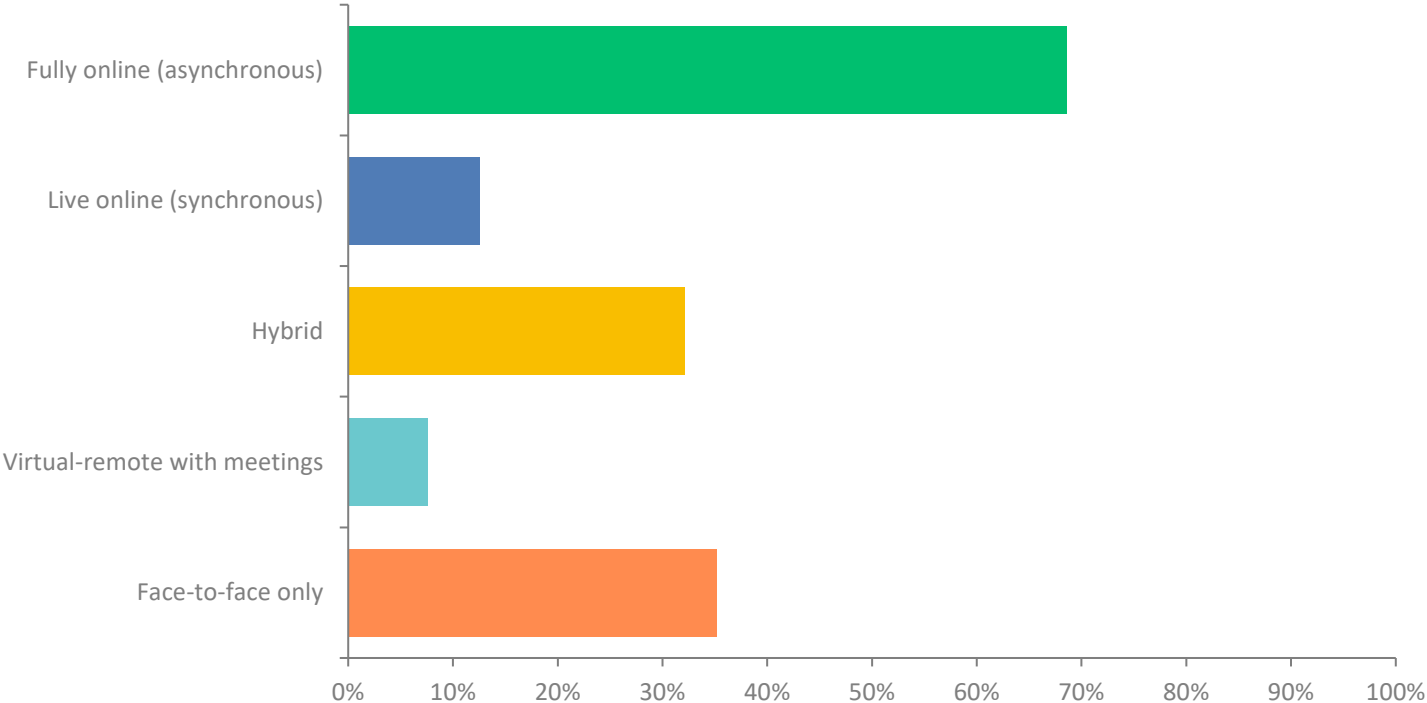
Total Responses

Date Created: Thursday, May 15, 2025

Complete Responses: 159

Q1: Which formats did you teach this academic year? (Check all that apply)

Answered: 159 Skipped: 0



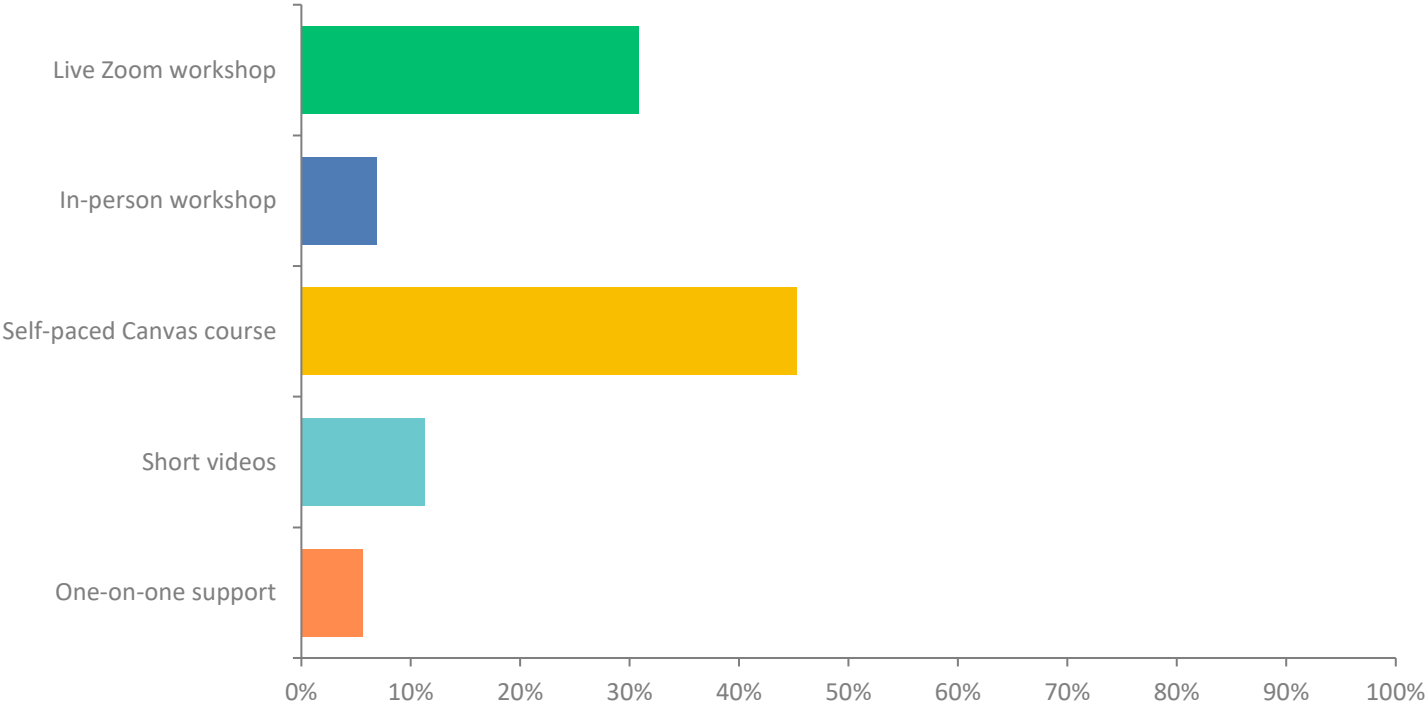
Q1: Which formats did you teach this academic year? (Check all that apply)

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Fully online (asynchronous)	68.55%	109
Live online (synchronous)	12.58%	20
Hybrid	32.08%	51
Virtual-remote with meetings	7.55%	12
Face-to-face only	35.22%	56
TOTAL		248

Q2: Preferred delivery for DE training: (Select one)

Answered: 159 Skipped: 0



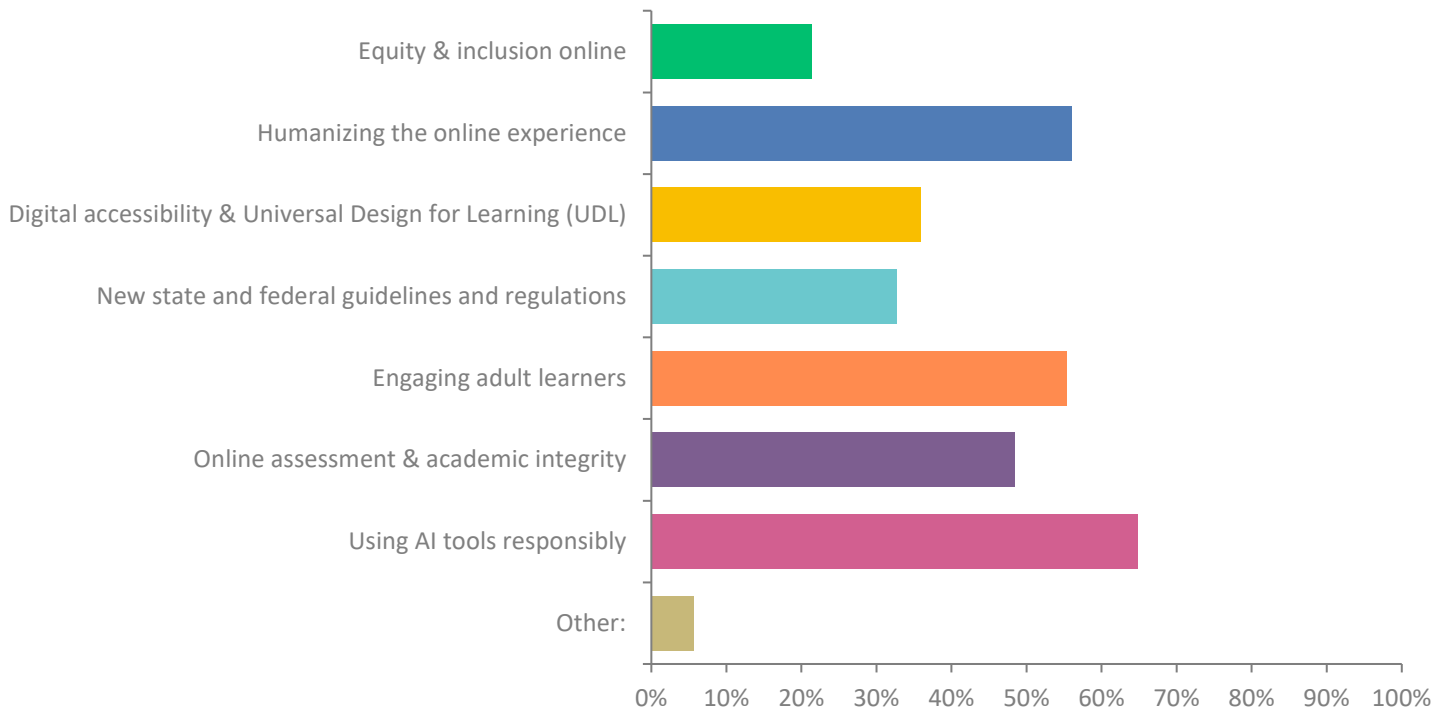
Q2: Preferred delivery for DE training: (Select one)

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Live Zoom workshop	30.82%	49
In-person workshop	6.92%	11
Self-paced Canvas course	45.28%	72
Short videos	11.32%	18
One-on-one support	5.66%	9
TOTAL		159

Q3: Which PD topics would most help you? (Check all that apply)

Answered: 159 Skipped: 0



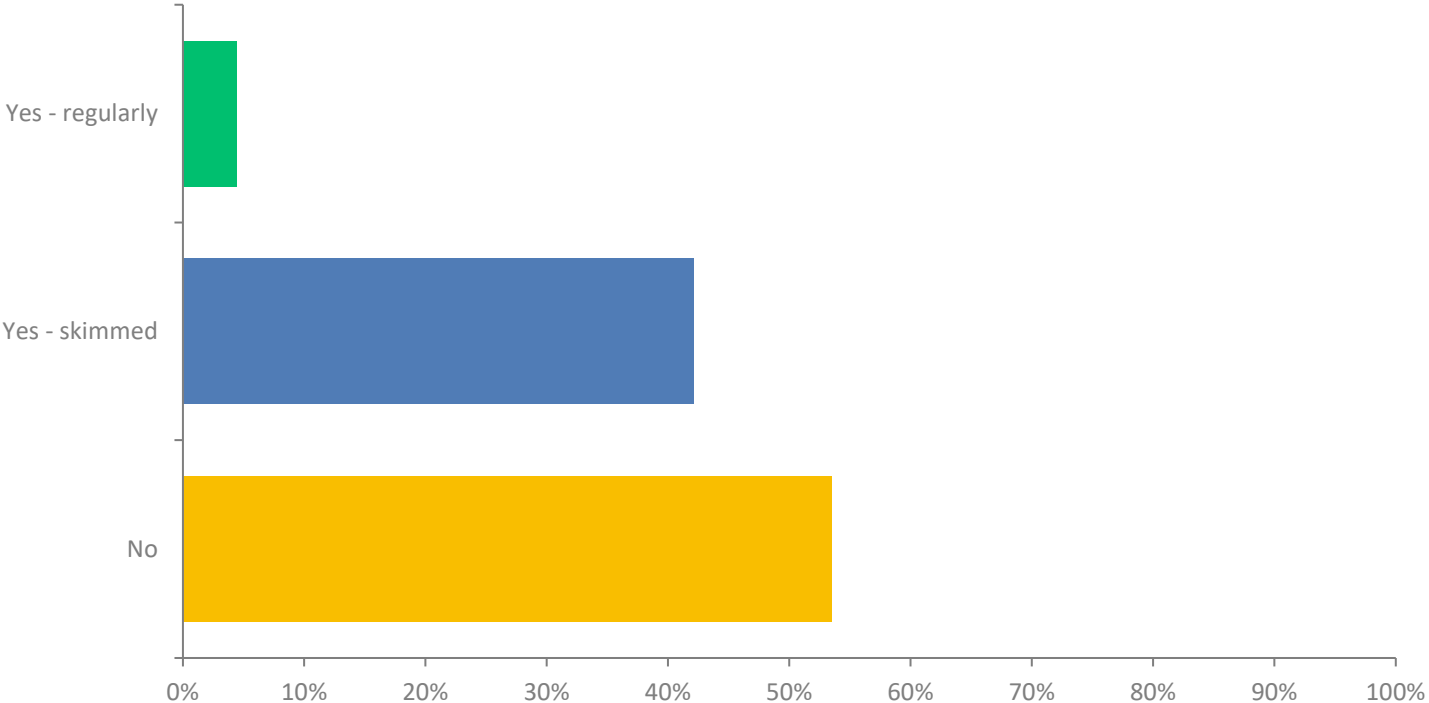
Q3: Which PD topics would most help you? (Check all that apply)

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Equity & inclusion online	21.38%	34
Humanizing the online experience	55.97%	89
Digital accessibility & Universal Design for Learning (UDL)	35.85%	57
New state and federal guidelines and regulations	32.70%	52
Engaging adult learners	55.35%	88
Online assessment & academic integrity	48.43%	77
Using AI tools responsibly	64.78%	103
Other:	5.66%	9

Q4: Distance Education has updated their handbook and made it available on Canvas: Have you viewed or used it? DE Handbook

Answered: 159 Skipped: 0



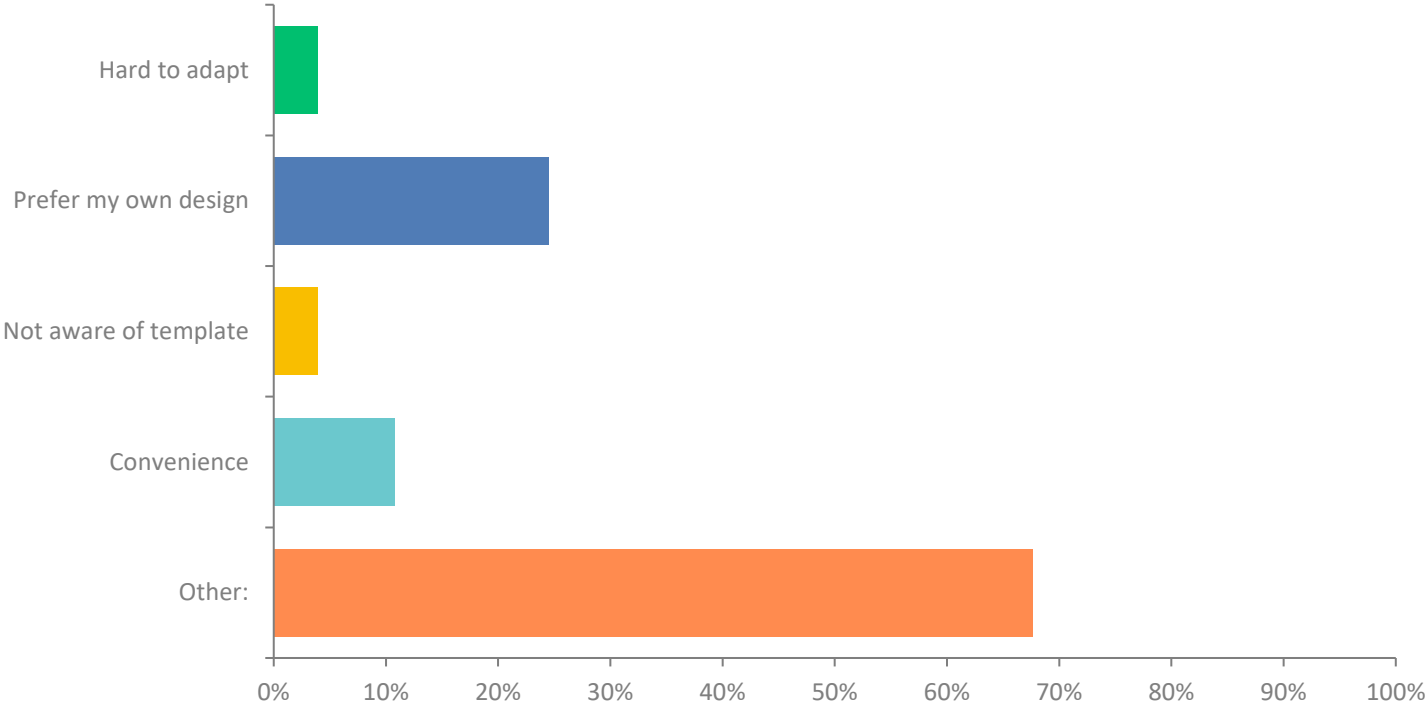
Q4: Distance Education has updated their handbook and made it available on Canvas: Have you viewed or used it? DE Handbook

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes - regularly	4.40%	7
Yes - skimmed	42.14%	67
No	53.46%	85
TOTAL		159

**Q5: Course template: If you do not use the SAC/SCE Canvas template, why not?
(Check all that apply) Why using a template is encouraged at SAC.**

Answered: 102 Skipped: 57



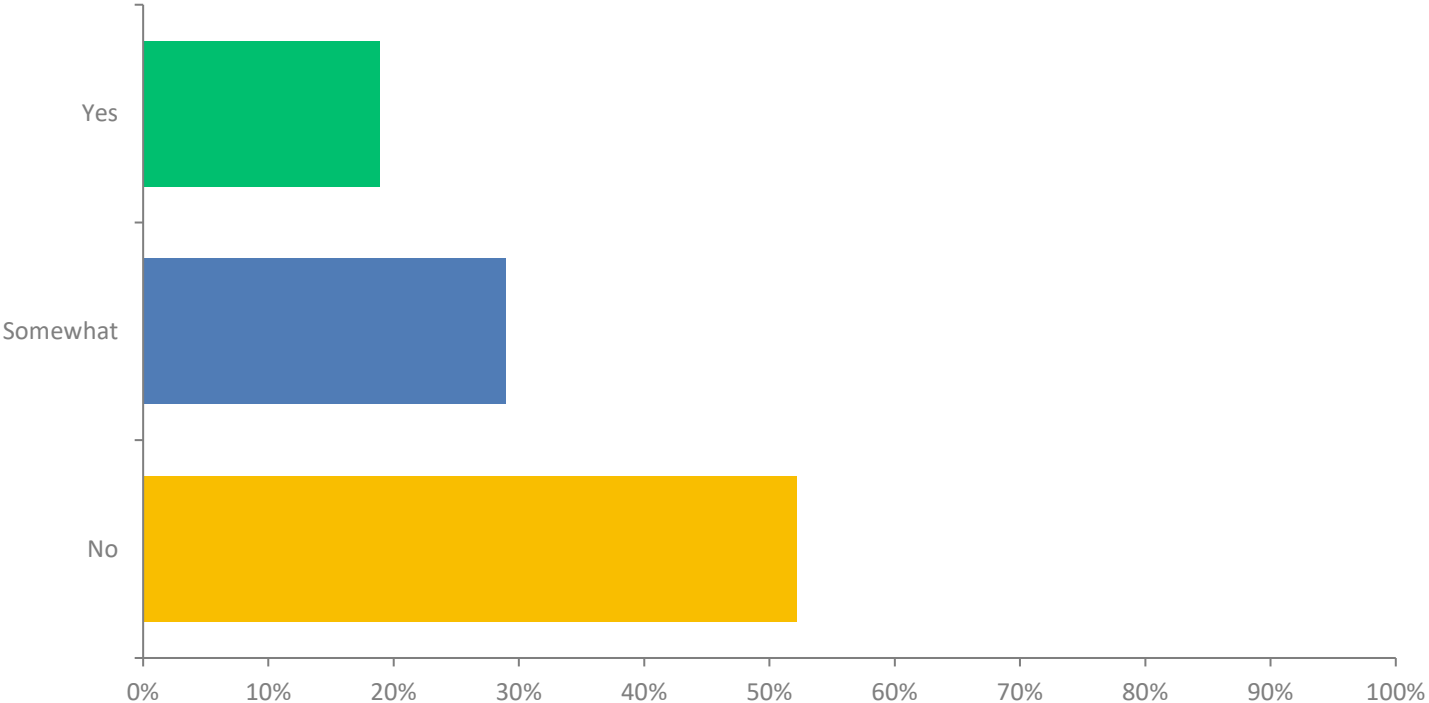
**Q5: Course template: If you do not use the SAC/SCE Canvas template, why not?
(Check all that apply) Why using a template is encouraged at SAC.**

Answered: 102 Skipped: 57

ANSWER CHOICES	RESPONSES	
Hard to adapt	3.92%	4
Prefer my own design	24.51%	25
Not aware of template	3.92%	4
Convenience	10.78%	11
Other:	67.65%	69
TOTAL		113

Q6: New California/Federal digital-accessibility rules start in 2026. Are you aware of these requirements? [Link to new rules](#)

Answered: 159 Skipped: 0



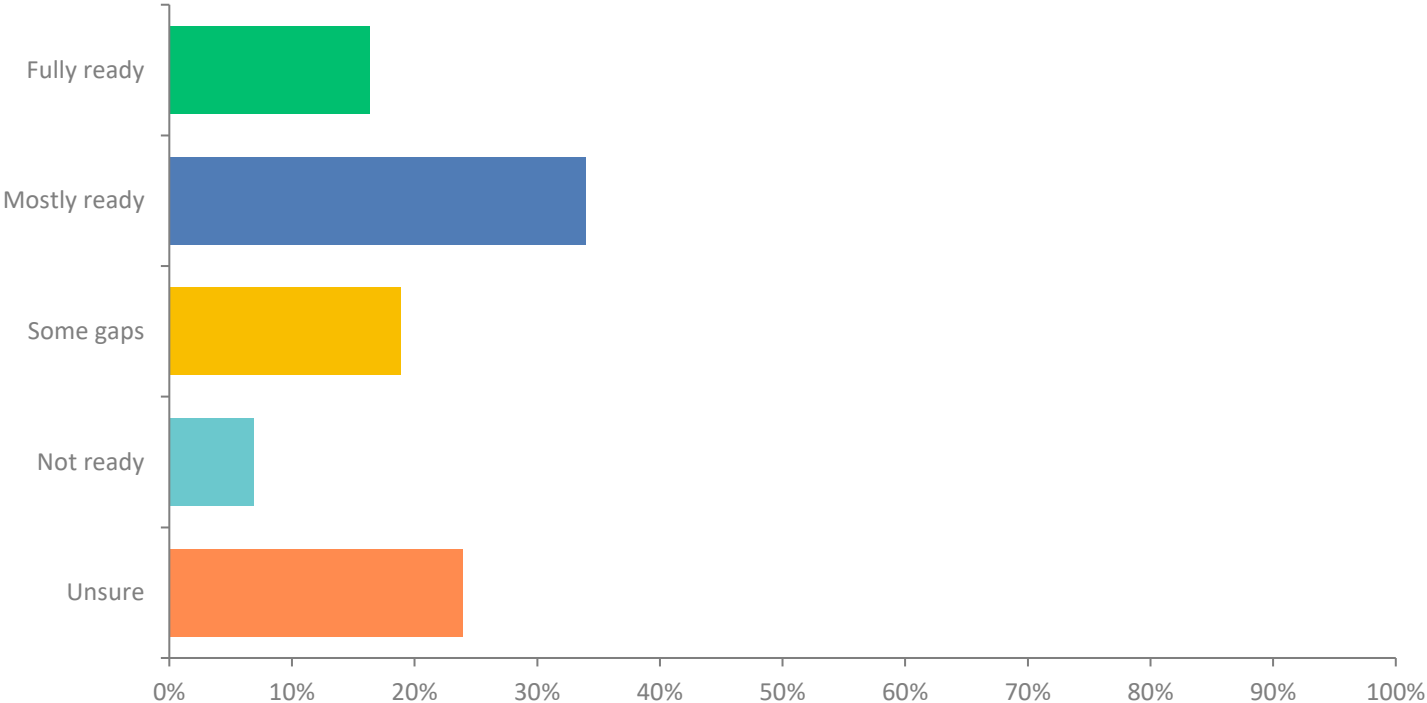
Q6: New California/Federal digital-accessibility rules start in 2026. Are you aware of these requirements? Link to new rules

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	18.87%	30
Somewhat	28.93%	46
No	52.20%	83
TOTAL		159

Q7: How ready are your current online materials for the 2026 accessibility rules? [Link to new rules](#)

Answered: 159 Skipped: 0



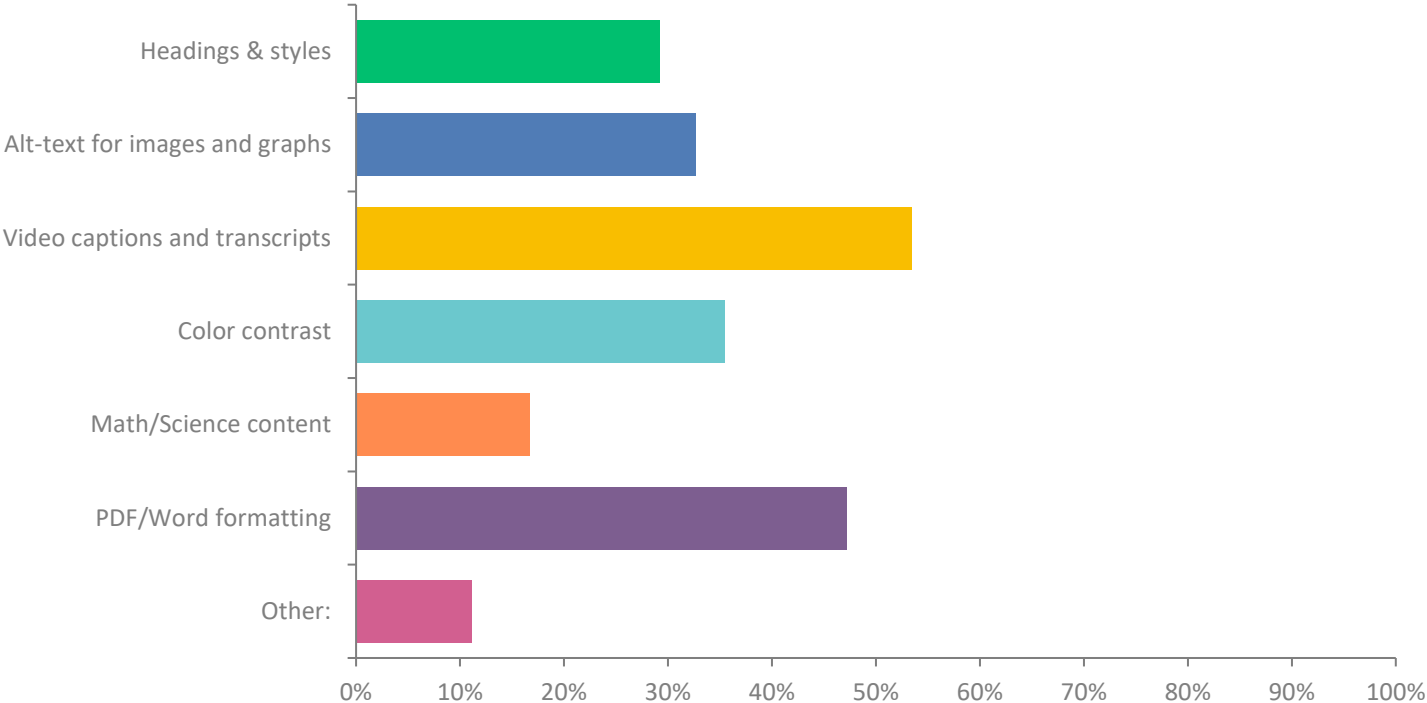
Q7: How ready are your current online materials for the 2026 accessibility rules? [Link to new rules](#)

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Fully ready	16.35%	26
Mostly ready	33.96%	54
Some gaps	18.87%	30
Not ready	6.92%	11
Unsure	23.90%	38
TOTAL		159

Q8: Which parts of accessibility within your own courses would you like more guidance and support with? (Check all that apply)

Answered: 144 Skipped: 15



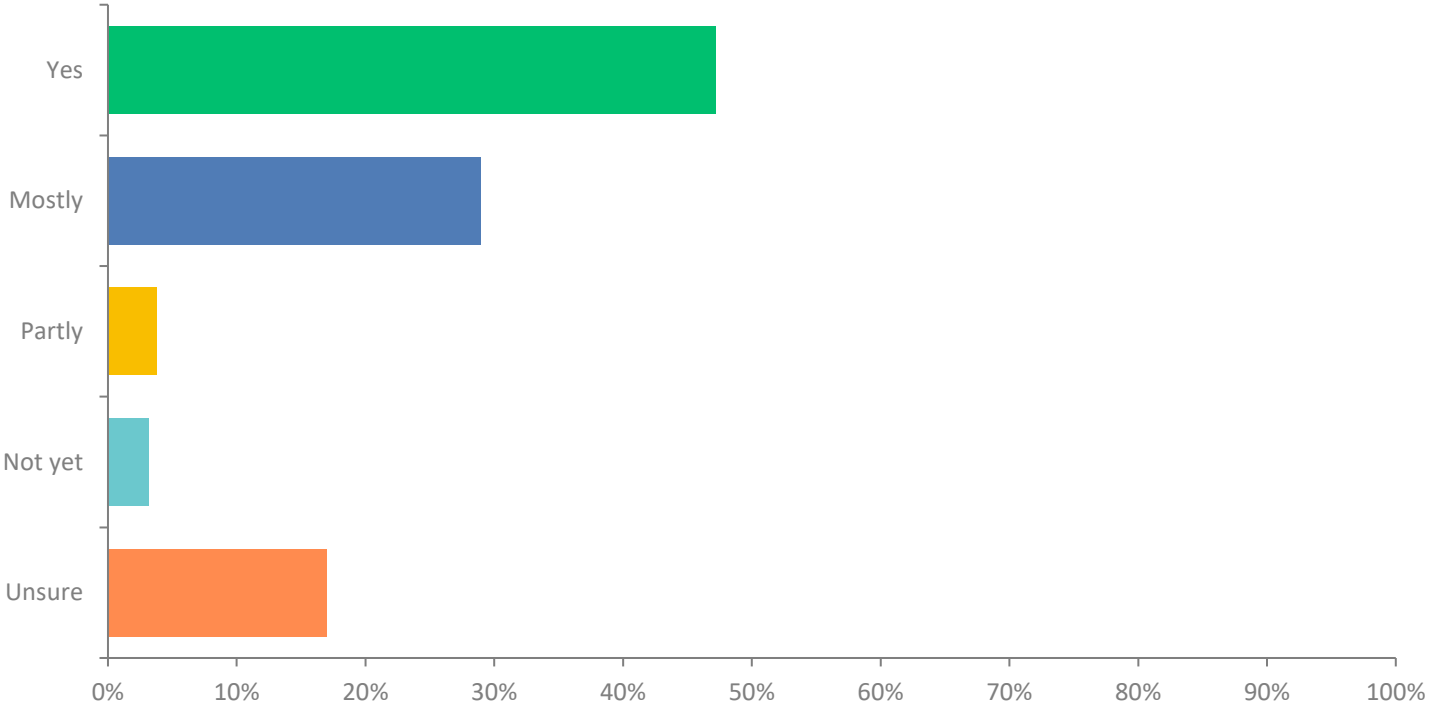
Q8: Which parts of accessibility within your own courses would you like more guidance and support with? (Check all that apply)

Answered: 144 Skipped: 15

ANSWER CHOICES	RESPONSES	
Headings & styles	29.17%	42
Alt-text for images and graphs	32.64%	47
Video captions and transcripts	53.47%	77
Color contrast	35.42%	51
Math/Science content	16.67%	24
PDF/Word formatting	47.22%	68
Other:	11.11%	16
TOTAL		325

Q9: Distance-education accreditation standards were updated in 2024. Do you feel your online courses meet the new standards? Accreditation Reviewer Protocol

Answered: 159 Skipped: 0



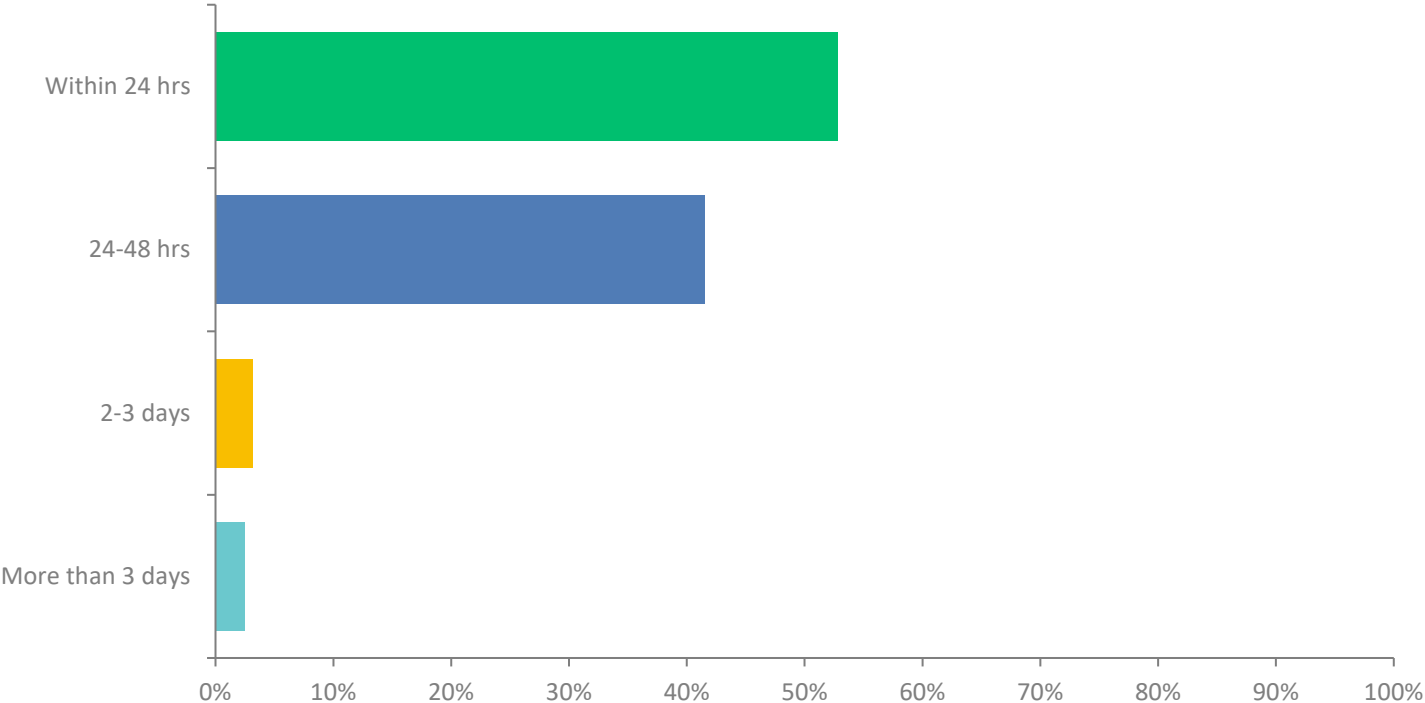
Q9: Distance-education accreditation standards were updated in 2024. Do you feel your online courses meet the new standards? Accreditation Reviewer Protocol

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	47.17%	75
Mostly	28.93%	46
Partly	3.77%	6
Not yet	3.14%	5
Unsure	16.98%	27
TOTAL		159

Q10: What is your usual response time to student questions:

Answered: 159 Skipped: 0



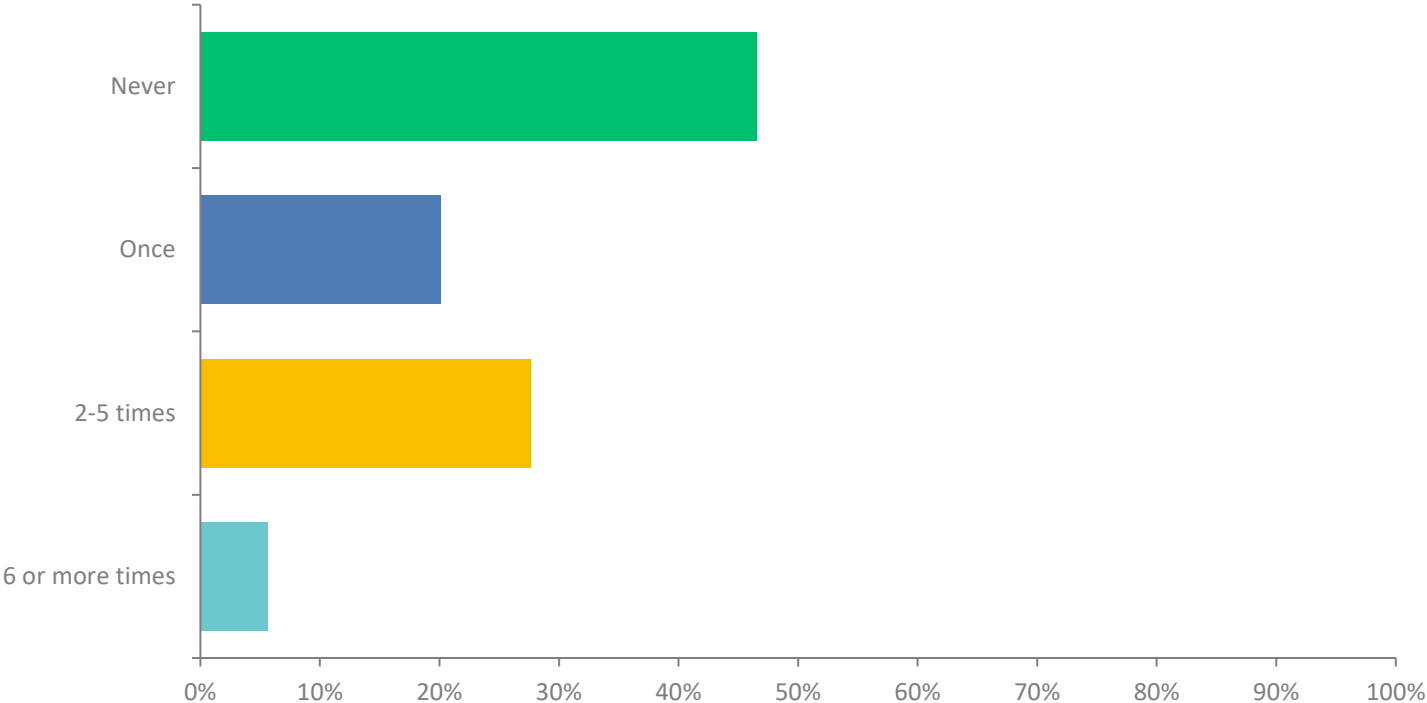
Q10: What is your usual response time to student questions:

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Within 24 hrs	52.83%	84
24-48 hrs	41.51%	66
2-3 days	3.14%	5
More than 3 days	2.52%	4
TOTAL		159

Q11: How often did you contact Canvas 24/7 Support in the past year?

Answered: 159 Skipped: 0



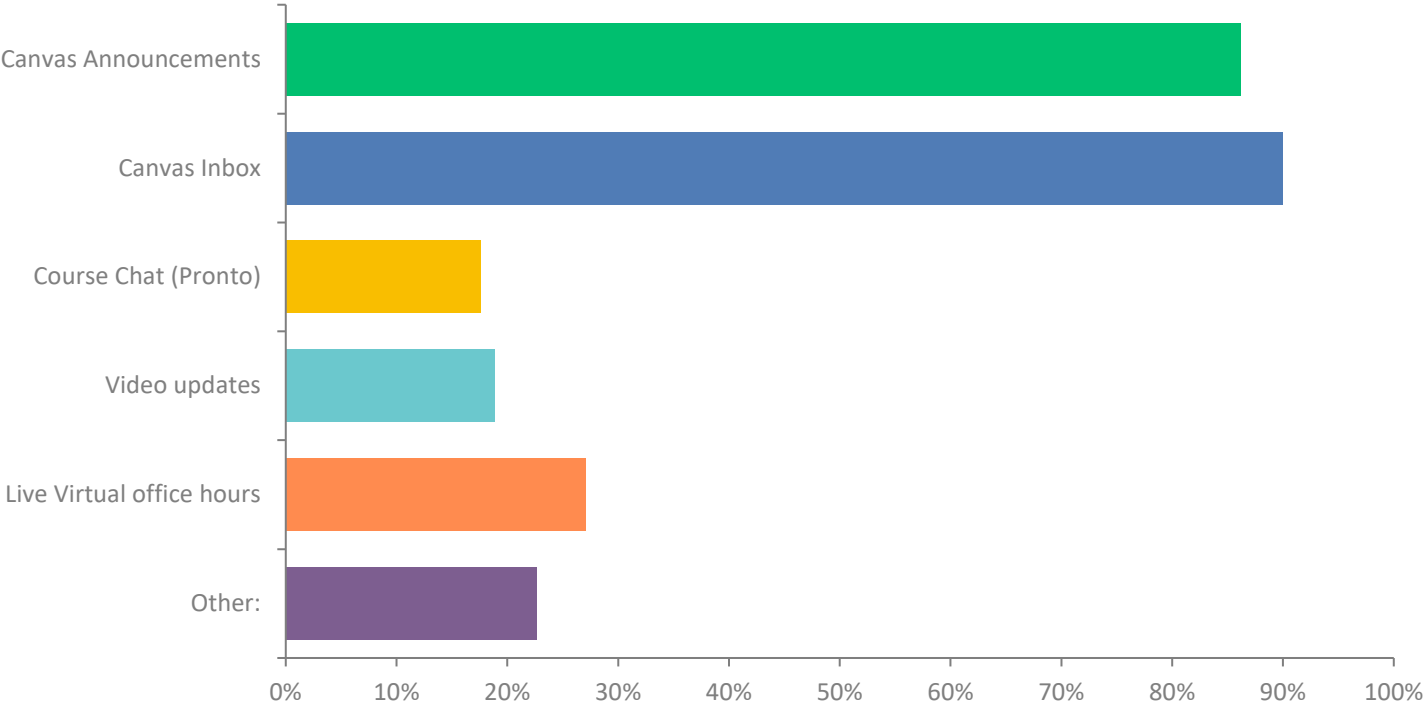
Q11: How often did you contact Canvas 24/7 Support in the past year?

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Never	46.54%	74
Once	20.13%	32
2-5 times	27.67%	44
6 or more times	5.66%	9
TOTAL		159

Q12: Communication method you use regularly: (Check all that apply)

Answered: 159 Skipped: 0



Q12: Communication method you use regularly: (Check all that apply)

Answered: 159 Skipped: 0

ANSWER CHOICES	RESPONSES	
Canvas Announcements	86.16%	137
Canvas Inbox	89.94%	143
Course Chat (Pronto)	17.61%	28
Video updates	18.87%	30
Live Virtual office hours	27.04%	43
Other:	22.64%	36
TOTAL		417

Santa Ana College Student Survey Spring 2025

Monday, August 25, 2025

3583

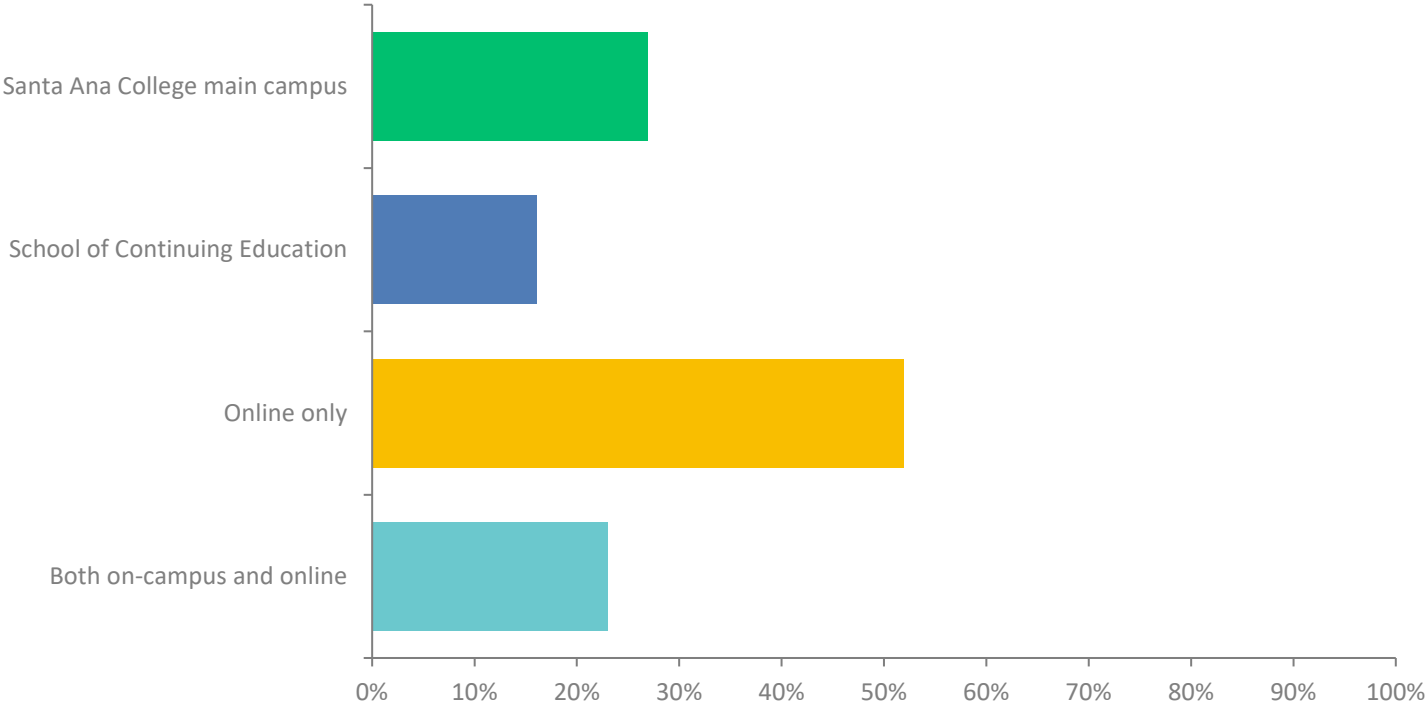
Total Responses

Date Created: Thursday, May 15, 2025

Complete Responses: 3583

Q1: Where did you take classes this past year? (Check all that apply)

Answered: 3583 ,: 0



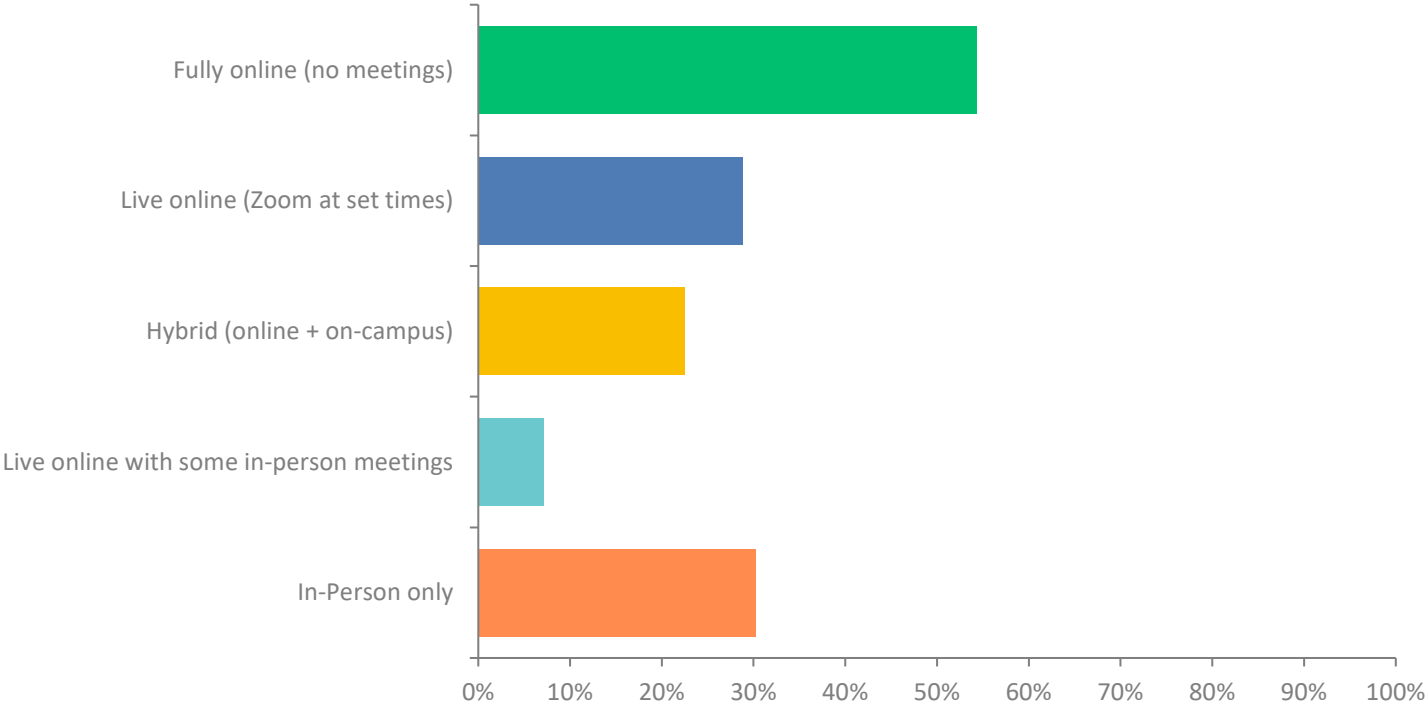
Q1: Where did you take classes this past year? (Check all that apply)

Answered: 3583 ,: 0

ANSWER CHOICES	RESPONSES	
Santa Ana College main campus	26.90%	964
School of Continuing Education	16.08%	576
Online only	51.88%	1859
Both on-campus and online	23.05%	826
TOTAL		4225

Q2: What formats have you taken? (Check all that apply)

Answered: 3583 ,: 0



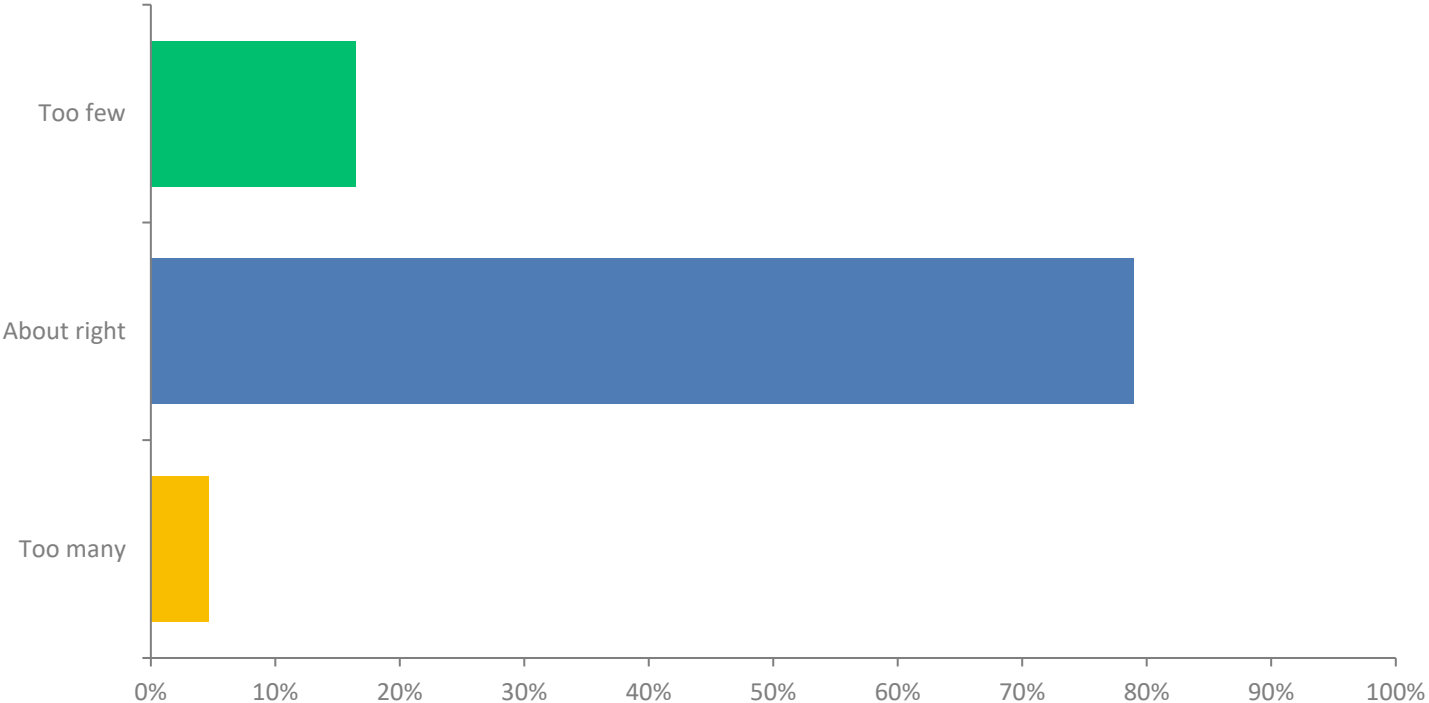
Q2: What formats have you taken? (Check all that apply)

Answered: 3583 ,: 0

ANSWER CHOICES	RESPONSES	
Fully online (no meetings)	54.34%	1947
Live online (Zoom at set times)	28.83%	1033
Hybrid (online + on-campus)	22.52%	807
Live online with some in-person meetings	7.17%	257
In-Person only	30.25%	1084
TOTAL		5128

Q3: For your program, the number of online class options is...(Select one)

Answered: 3583 ,: 0



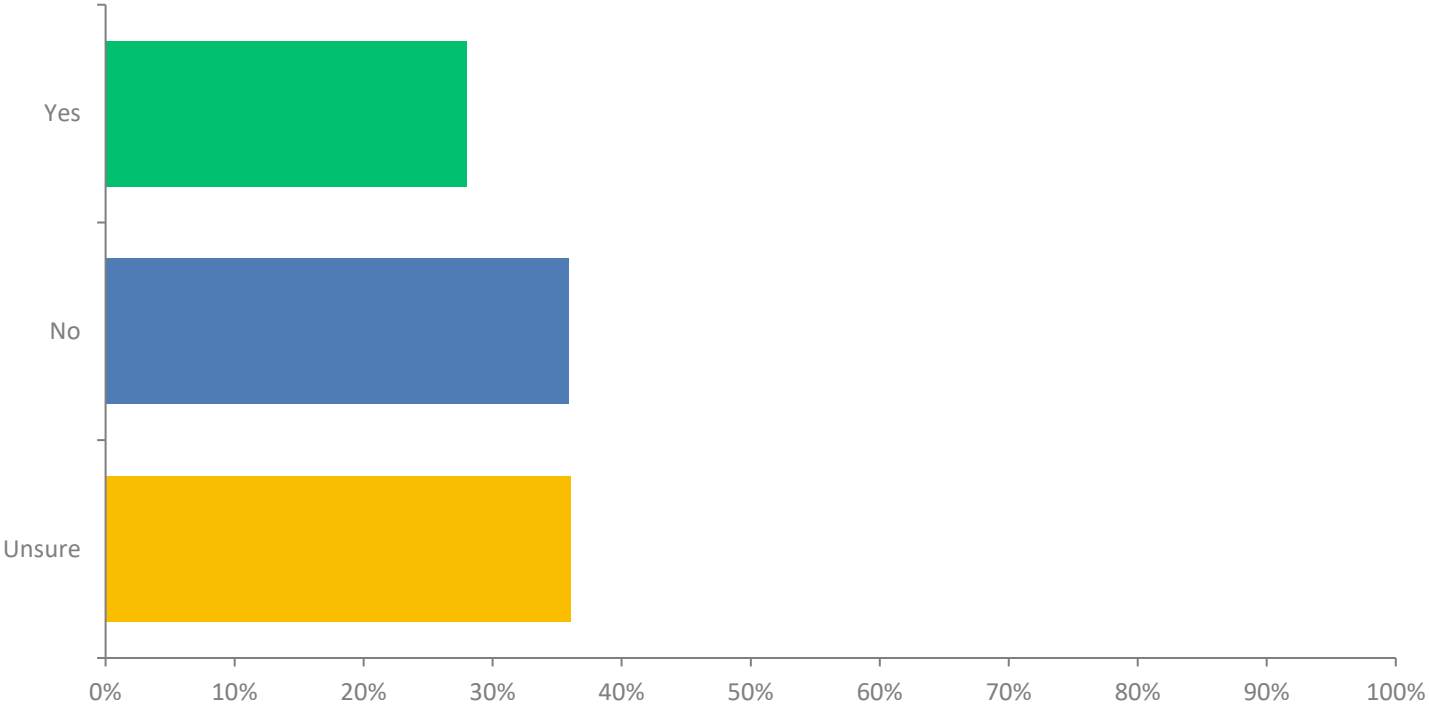
Q3: For your program, the number of online class options is...(Select one)

Answered: 3583 ,: 0

ANSWER CHOICES	RESPONSES	
Too few	16.44%	589
About right	78.96%	2829
Too many	4.61%	165
TOTAL		3583

Q6: Did you participate in SAC Quest for Online Success?

Answered: 3493 ,: 90



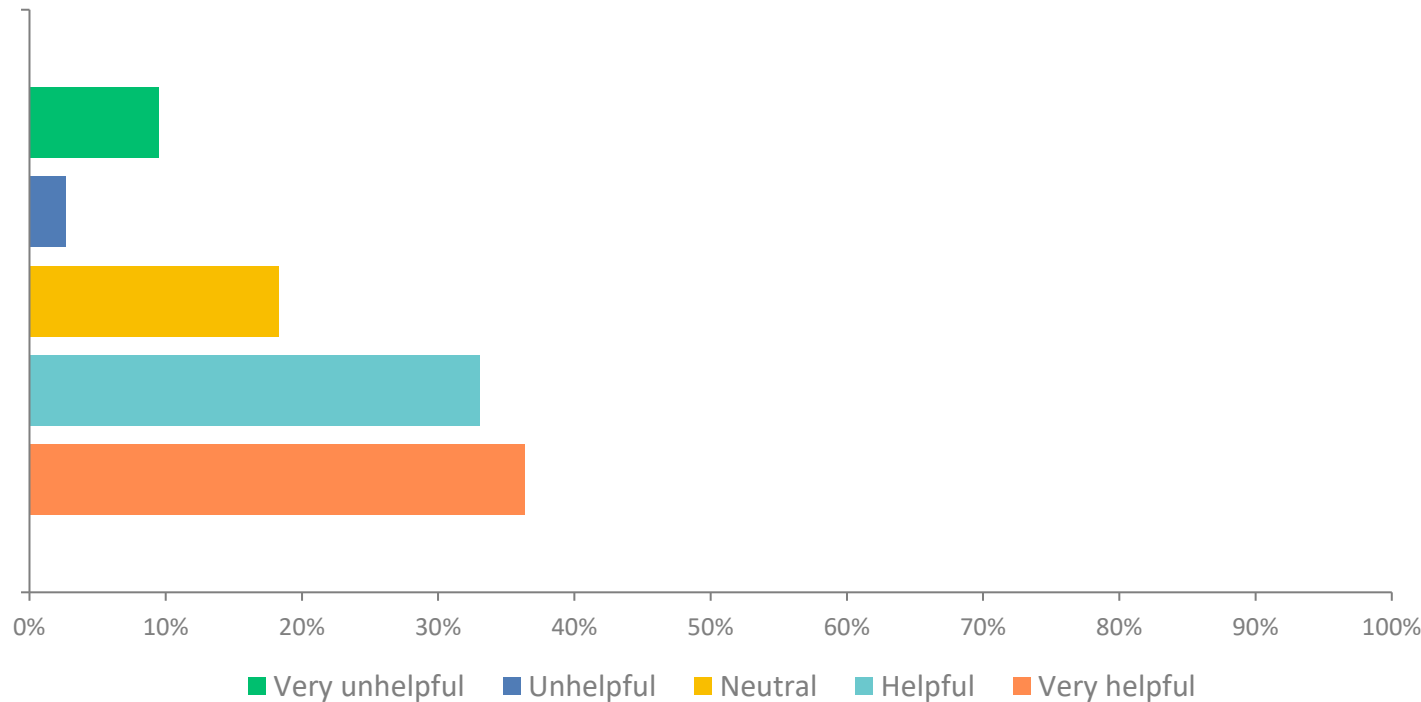
Q6: Did you participate in SAC Quest for Online Success?

Answered: 3493 ,: 90

ANSWER CHOICES	RESPONSES	
Yes	28.03%	979
No	35.93%	1255
Unsure	36.04%	1259
TOTAL		3493

Q7: If Yes: How helpful was it? 1 (Very unhelpful) – 5 (Very helpful)

Answered: 976 Skipped: 2607



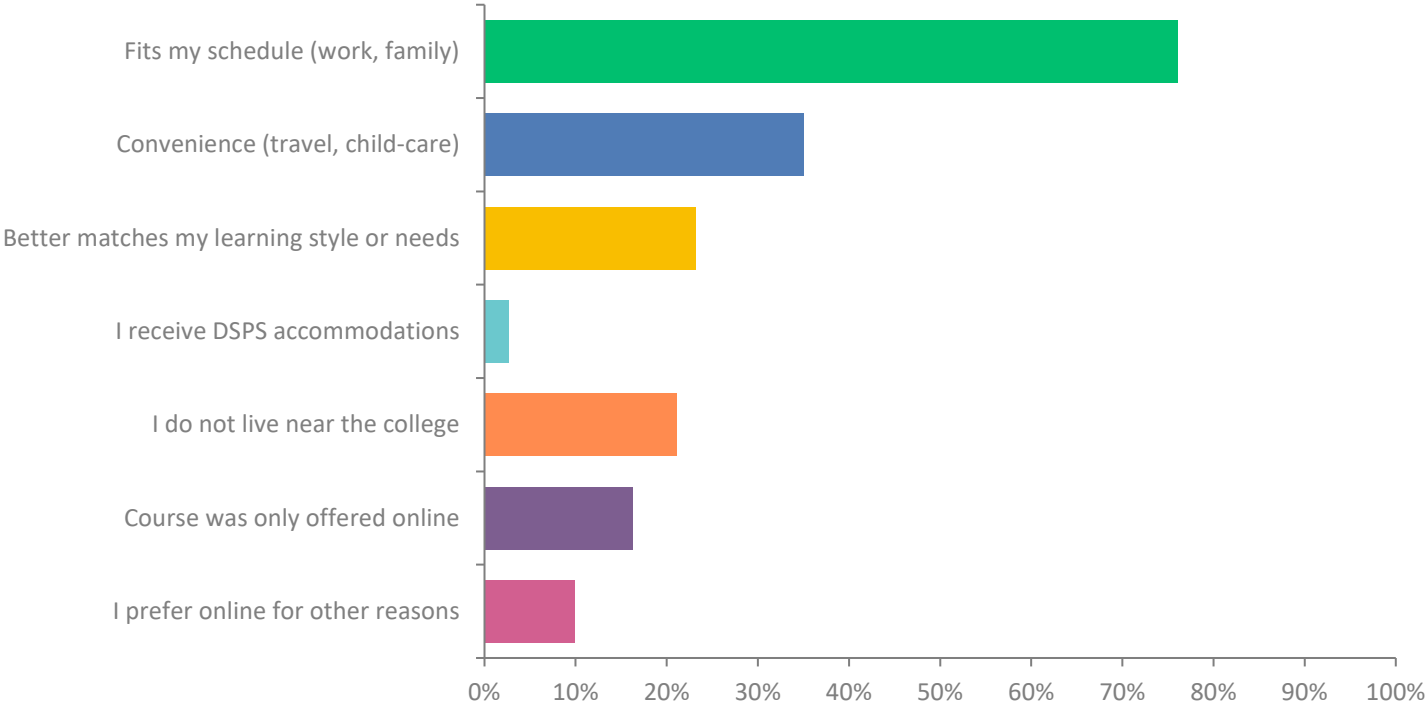
Q7: If Yes: How helpful was it? 1 (Very unhelpful) – 5 (Very helpful)

Answered: 976 Skipped: 2607

VERY UNHELPUFUL	UNHELPUFUL	NEUTRAL	HELPFUL	VERY HELPFUL	TOTAL	WEIGHTED AVERAGE
9.53% 93	2.66% 26	18.34% 179	33.09% 323	36.37% 355	976	3.84

Q8: Why did you pick an online or hybrid class? (Check all that apply)

Answered: 3321 ,: 262



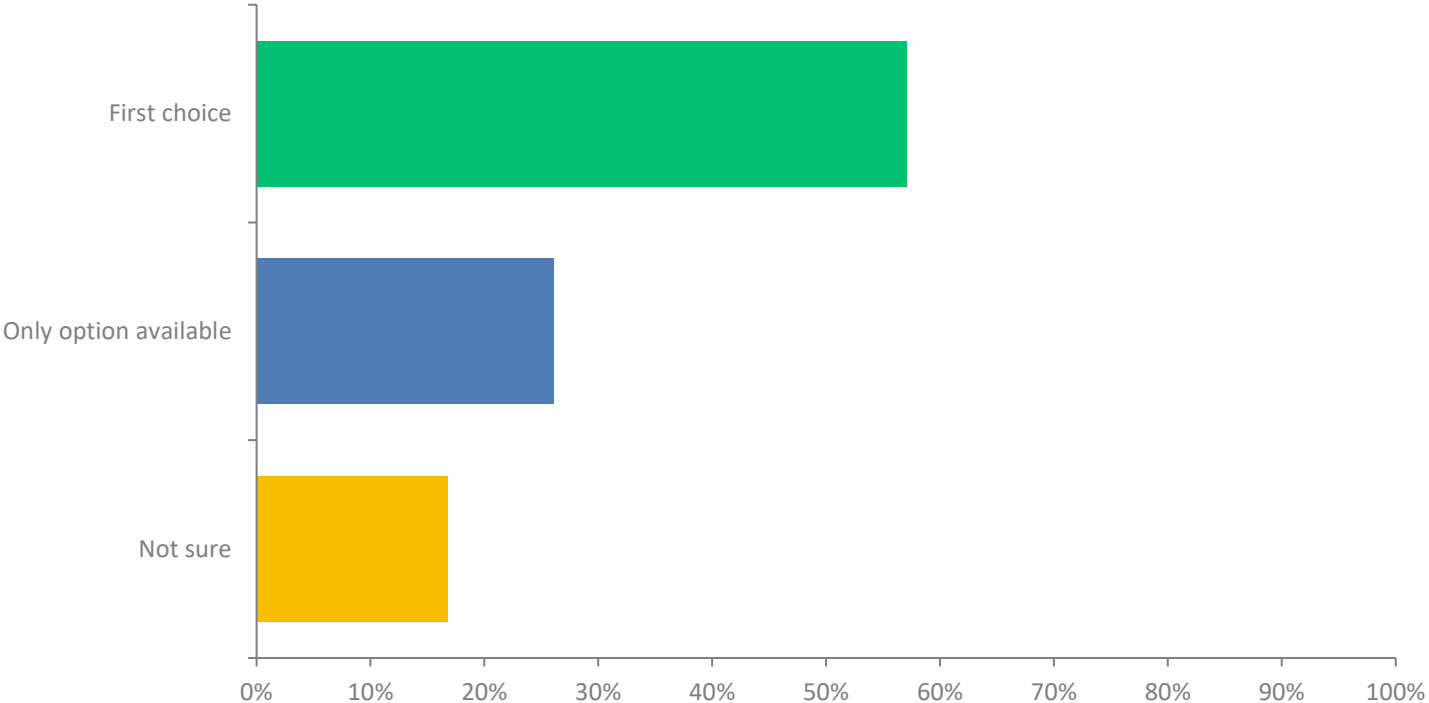
Q8: Why did you pick an online or hybrid class? (Check all that apply)

Answered: 3321 ,: 262

ANSWER CHOICES	RESPONSES	
Fits my schedule (work, family)	76.12%	2528
Convenience (travel, child-care)	35.08%	1165
Better matches my learning style or needs	23.25%	772
I receive DSPS accommodations	2.74%	91
I do not live near the college	21.17%	703
Course was only offered online	16.26%	540
I prefer online for other reasons	9.94%	330
TOTAL		6129

Q9: Was online learning your...(Select one)

Answered: 3321 ,: 262



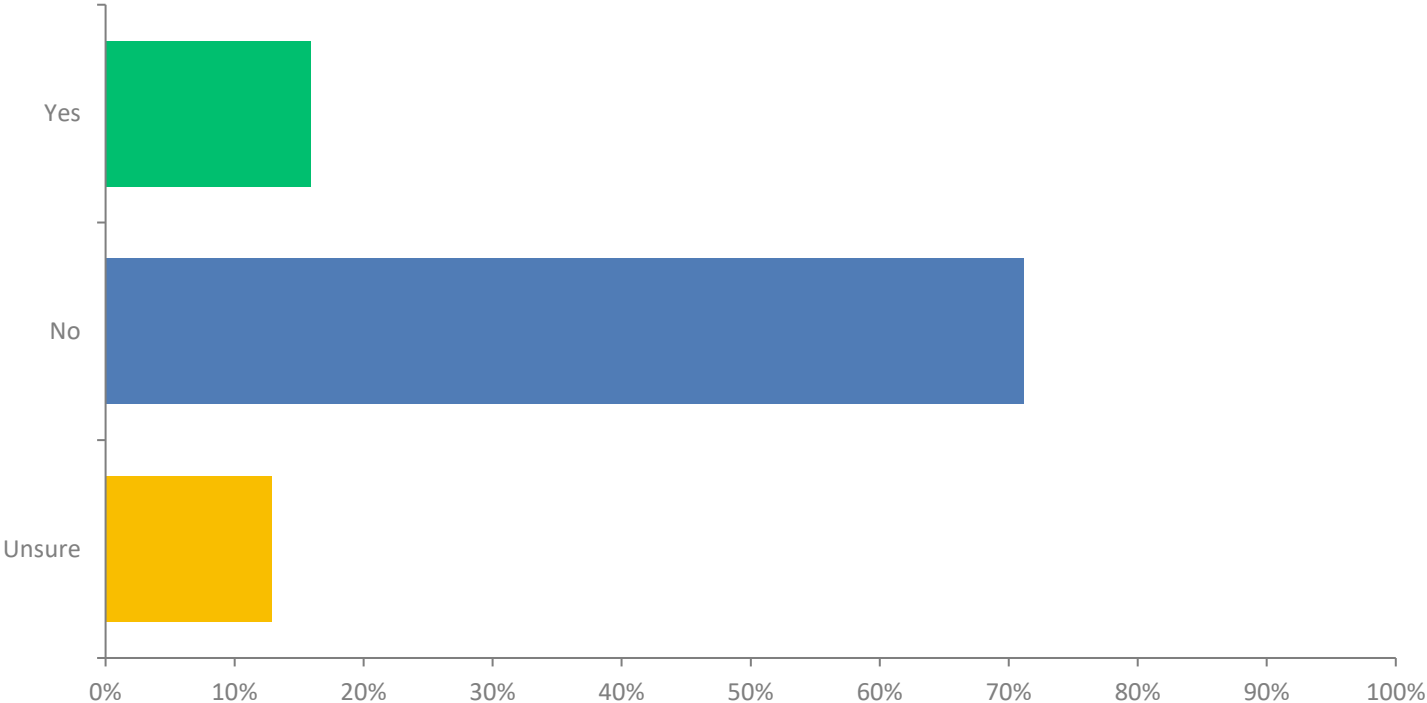
Q9: Was online learning your...(Select one)

Answered: 3321 ,: 262

ANSWER CHOICES	RESPONSES	
First choice	57.06%	1895
Only option available	26.14%	868
Not sure	16.80%	558
TOTAL		3321

Q10: Have you contacted the DE Department or Canvas 24/7 support?

Answered: 3321 ,: 262



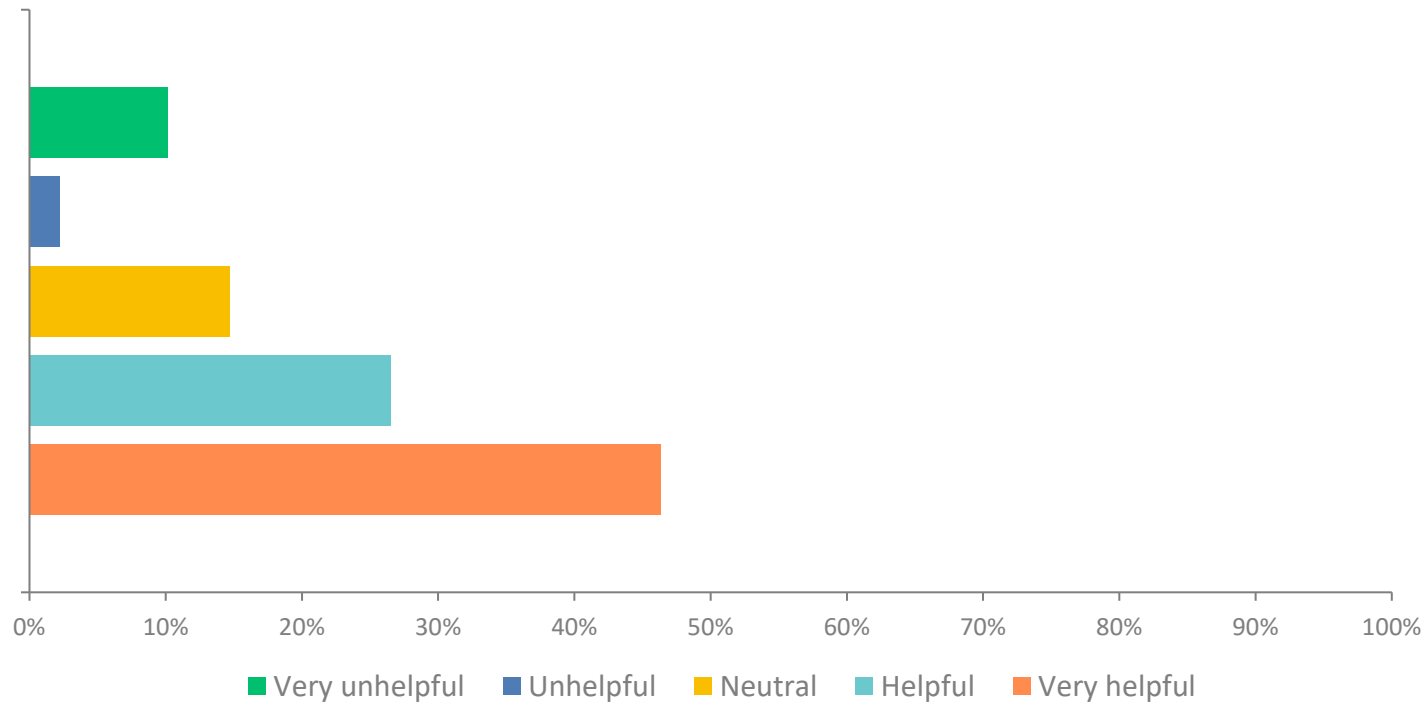
Q10: Have you contacted the DE Department or Canvas 24/7 support?

Answered: 3321 ,: 262

ANSWER CHOICES	RESPONSES	
Yes	15.90%	528
No	71.18%	2364
Unsure	12.92%	429
TOTAL		3321

Q11: If Yes: How helpful was it? 1 (Very unhelpful) – 5 (Very helpful)

Answered: 531 Skipped: 3052



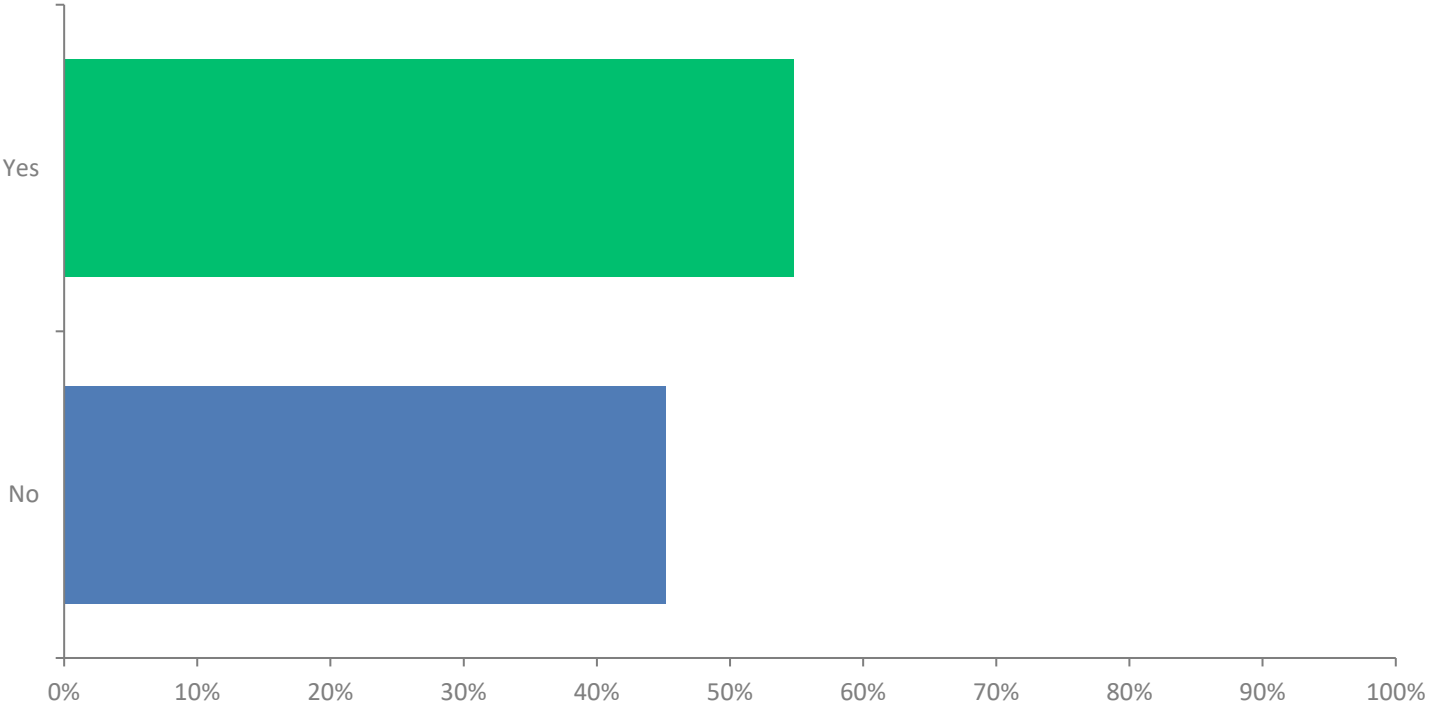
Q11: If Yes: How helpful was it? 1 (Very unhelpful) – 5 (Very helpful)

Answered: 531 Skipped: 3052

VERY UNHELPUFUL	UNHELPUFUL	NEUTRAL	HELPFUL	VERY HELPFUL	TOTAL	WEIGHTED AVERAGE
10.17% 54	2.26% 12	14.69% 78	26.55% 141	46.33% 246	531	3.97

Q12: Do you have a quiet space on campus to join your Zoom session?

Answered: 3296 ,: 287



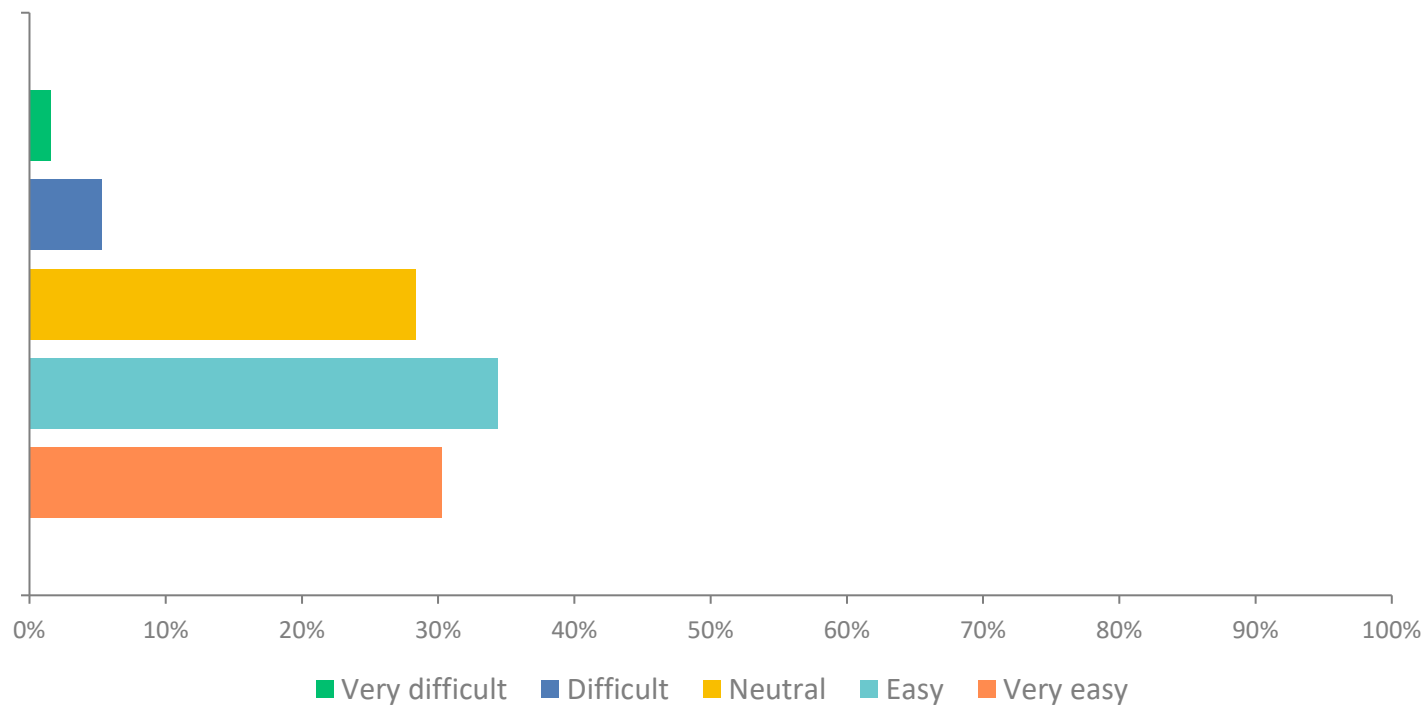
Q12: Do you have a quiet space on campus to join your Zoom session?

Answered: 3296 ,: 287

ANSWER CHOICES	RESPONSES	
Yes	54.82%	1807
No	45.18%	1489
TOTAL		3296

Q15: How easy is it to reach your online professors when you have a question? 1 (Very difficult) - 5 (Very easy)

Answered: 3050 ,: 533



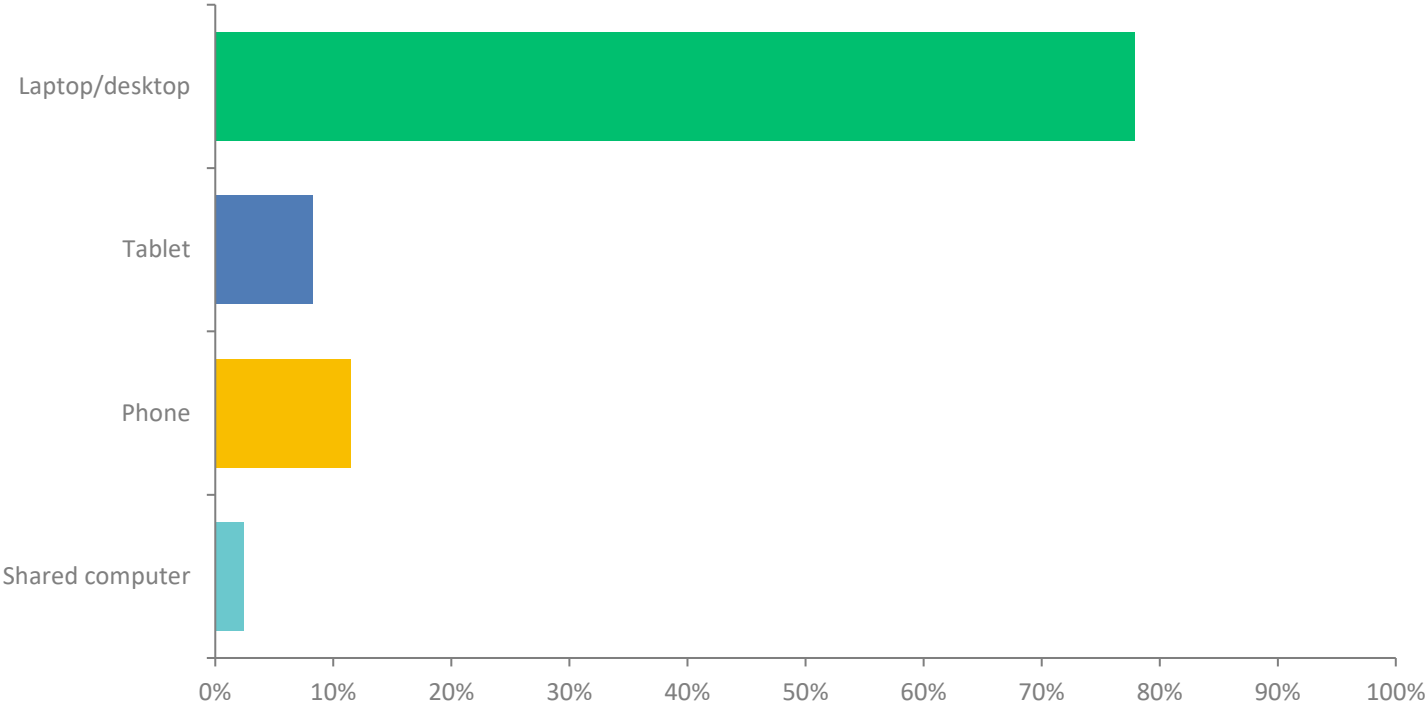
Q15: How easy is it to reach your online professors when you have a question? 1 (Very difficult) - 5 (Very easy)

Answered: 3050 ,: 533

VERY DIFFICULT	DIFFICULT	NEUTRAL	EASY	VERY EASY	TOTAL	WEIGHTED AVERAGE
1.61% 49	5.31% 162	28.39% 866	34.39% 1049	30.30% 924	3050	3.86

Q16: What device do you use most for classes?

Answered: 3050 ,: 533



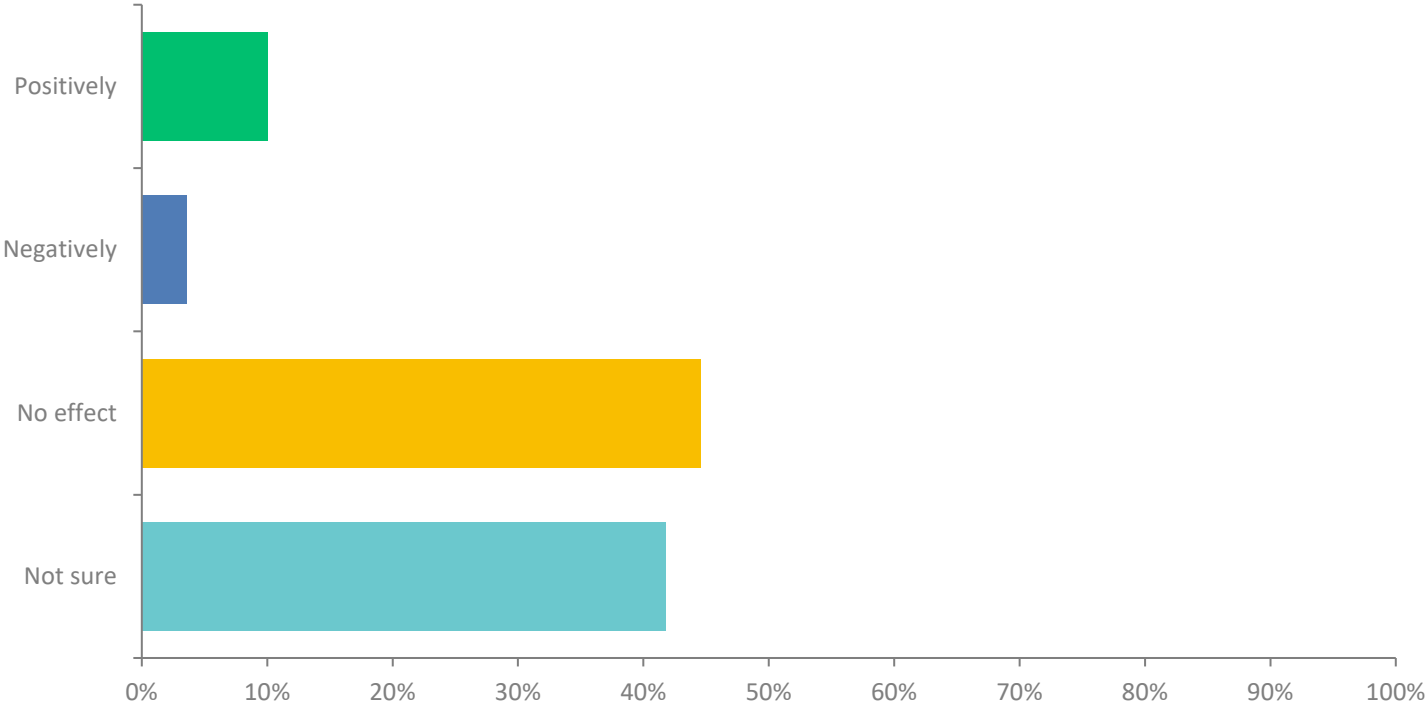
Q16: What device do you use most for classes?

Answered: 3050 ,: 533

ANSWER CHOICES	RESPONSES	
Laptop/desktop	77.93%	2377
Tablet	8.23%	251
Phone	11.44%	349
Shared computer	2.39%	73
TOTAL		3050

Q17: Does taking online courses affect your financial aid?

Answered: 3050 ,: 533



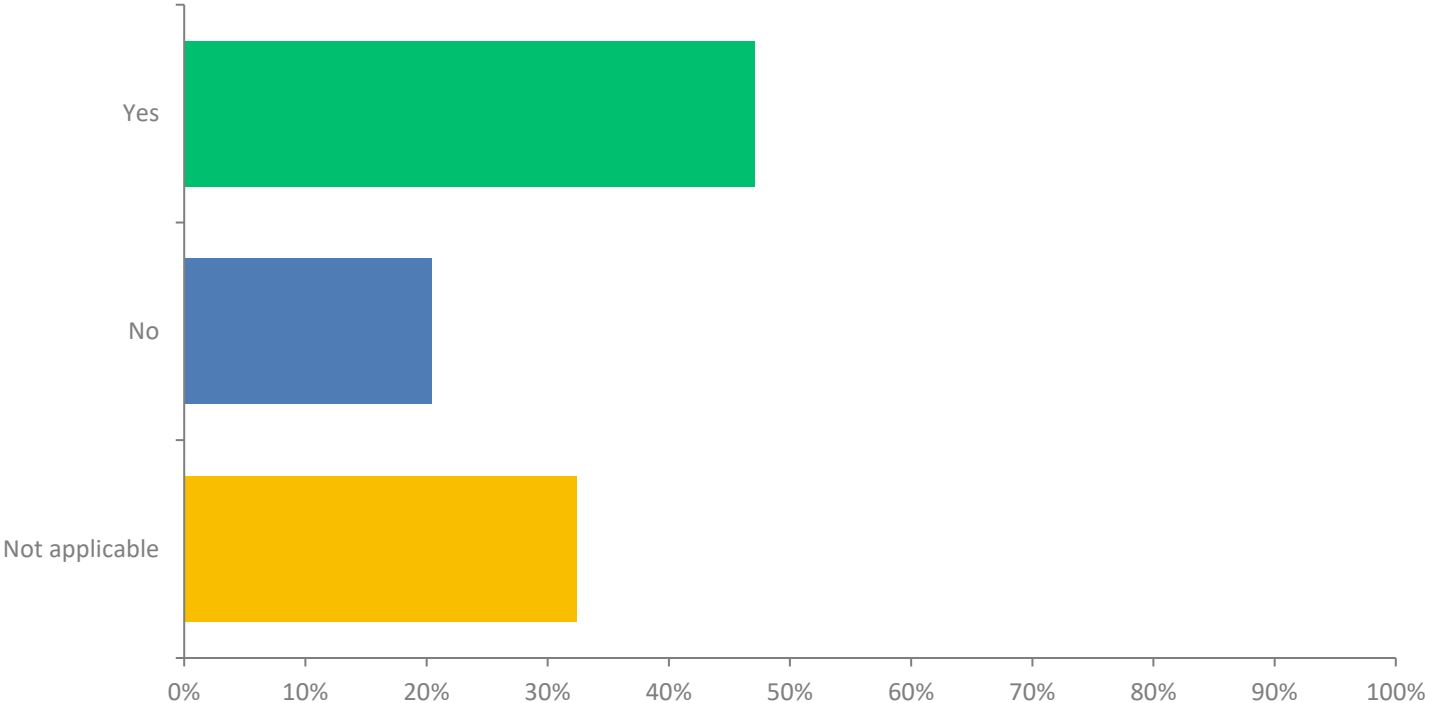
Q17: Does taking online courses affect your financial aid?

Answered: 3050 ,: 533

ANSWER CHOICES	RESPONSES	
Positively	10.03%	306
Negatively	3.61%	110
No effect	44.56%	1359
Not sure	41.80%	1275
TOTAL		3050

Q18: Would you feel comfortable contacting our program's dean or chair to ask for more in-person classes or more online classes?

Answered: 3050 ,: 533



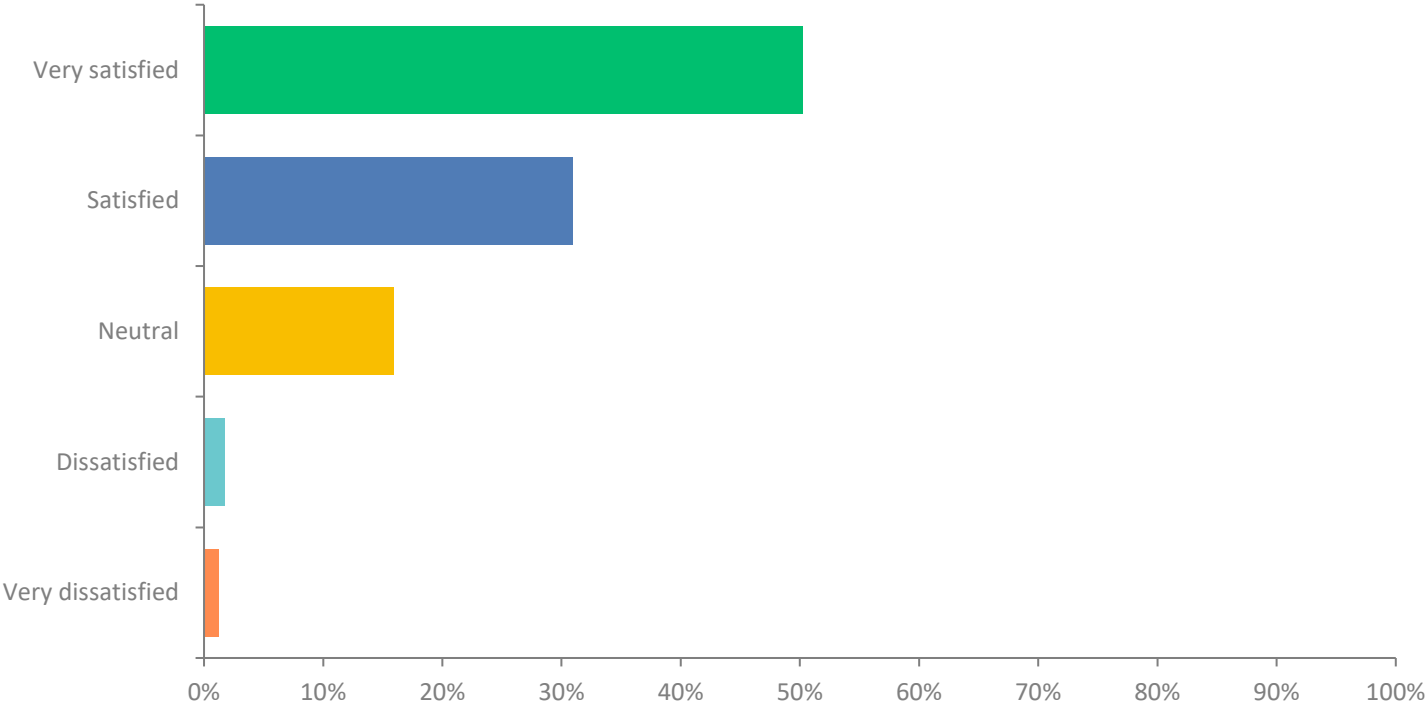
Q18: Would you feel comfortable contacting our program's dean or chair to ask for more in-person classes or more online classes?

Answered: 3050 ,: 533

ANSWER CHOICES	RESPONSES	
Yes	47.11%	1437
No	20.46%	624
Not applicable	32.43%	989
TOTAL		3050

Q19: Overall, how satisfied are you with your SAC online learning experience?

Answered: 3050 ,: 533



Q19: Overall, how satisfied are you with your SAC online learning experience?

Answered: 3050 ,: 533

ANSWER CHOICES	RESPONSES	
Very satisfied	50.23%	1532
Satisfied	30.95%	944
Neutral	15.87%	484
Dissatisfied	1.74%	53
Very dissatisfied	1.21%	37
TOTAL		3050