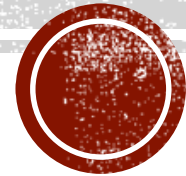




SANTA ANA COLLEGE
VEB • VSSS • SoCalVUB

CRANIUM CAFE

Crash Course



SANTA ANA COLLEGE

CRANIUM CAFE



Cranium Cafe is an internet based platform that will allow you to have access to the VRC staff during this unexpected occurrence.

This brief presentation is a basic guide to get you started.

Once you are logged on, you can then reach out to any one of our VRC staff via Cranium Cafe to assist you during this period.

Lets begin!



GETTING STARTED



The first thing you need to do is go to the link below...

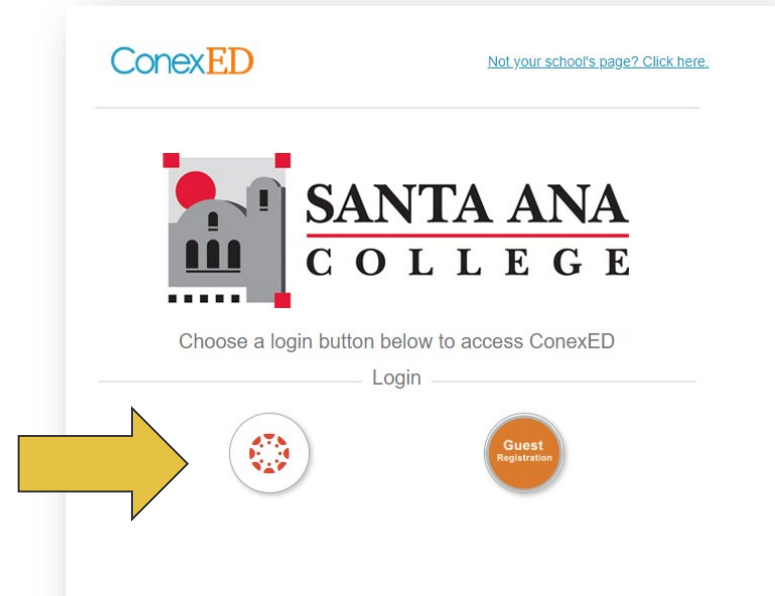
<https://sac.craniumcafe.com/login>



GETTING STARTED

You should see this screen.

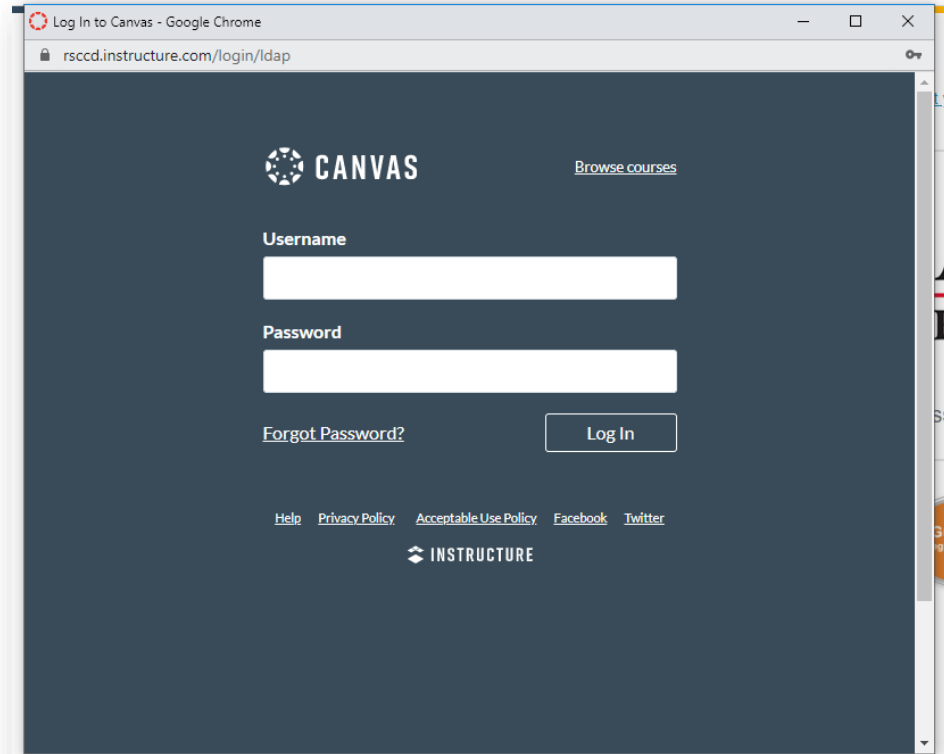
Click on the Canvas icon and you should then be able to log in.



LOGGING IN

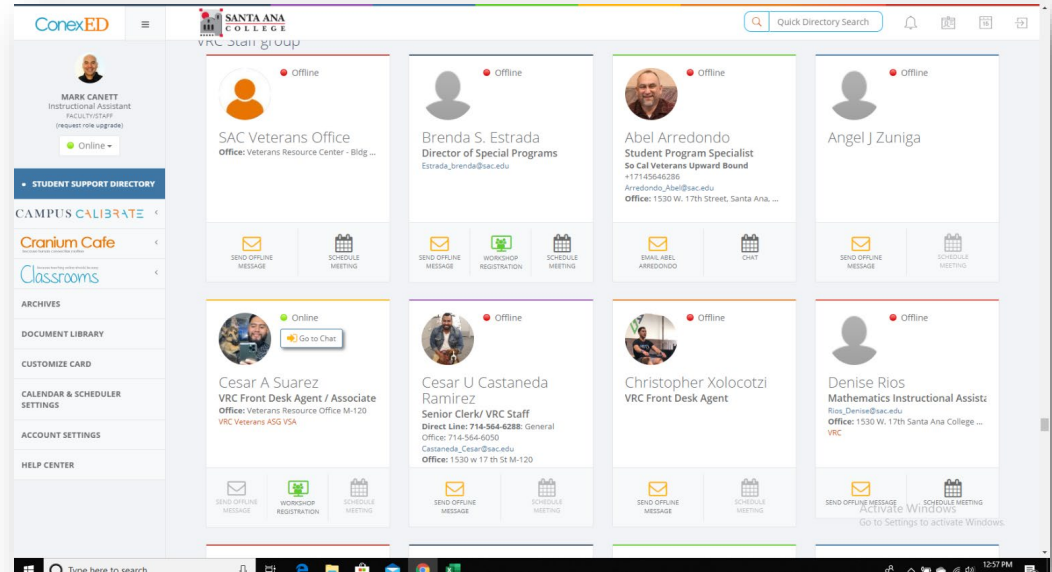
You should see this screen.

To log in, use your Webadvisor
Username and password.



ONCE YOU ARE LOGGED IN...

not only will you have access to VRC staff, but all the other staff members that are awaiting to help you during this time.



The screenshot displays the 'VRC Staff Directory' interface. On the left is a navigation sidebar with options: STUDENT SUPPORT DIRECTORY, CAMPUS CALIBRATE, Cranium Cafe, Classrooms, ARCHIVES, DOCUMENT LIBRARY, CUSTOMIZE CARD, CALENDAR & SCHEDULER SETTINGS, ACCOUNT SETTINGS, and HELP CENTER. The main area shows a grid of staff profiles, each with a status indicator (Online or Offline), a profile picture, name, title, and contact information. Below each profile are icons for 'SEND OFFLINE MESSAGE' and 'SCHEDULE MEETING'. The profiles shown are:

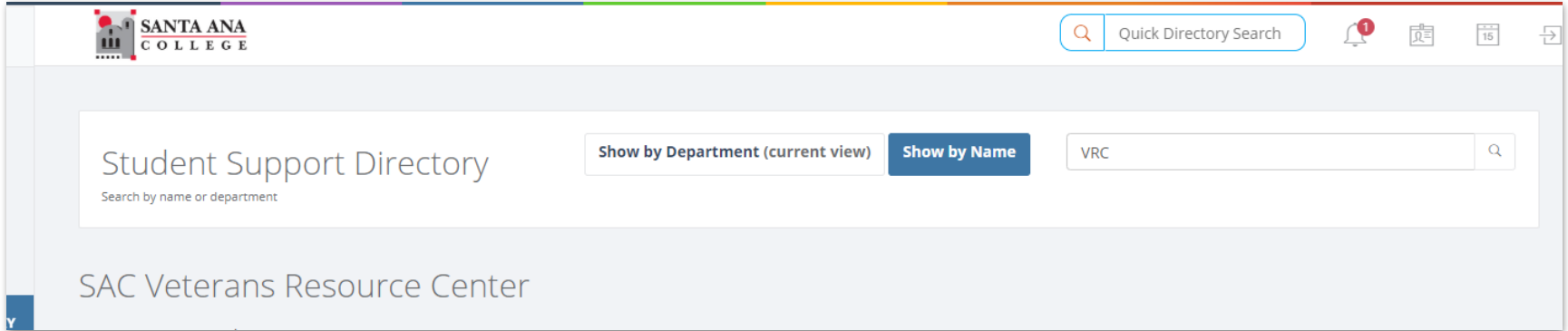
- MARK CANETT** (Offline): Instructional Assistant, Faculty Support. Contact: Online.
- SAC Veterans Office** (Offline): Office: Veterans Resource Center - Bldg...
- Brenda S. Estrada** (Offline): Director of Special Programs, Estrada_brenda@sac.edu.
- Abel Arredondo** (Offline): Student Program Specialist, So Cal Veterans Upward Bound, +17145646286, Arredondo_Abel@sac.edu, Office: 1530 W. 17th Street, Santa Ana...
- Angel J Zuniga** (Offline):
- Cesar A Suarez** (Online): VRC Front Desk Agent / Associate, VRC Veterans ASG YSA. Contact: Go to Chat.
- Cesar U Castaneda Ramirez** (Offline): Senior Clerk / VRC Staff, Direct Line: 714-564-6288, General Office: 714-564-6050, Castaneda_Cesar@sac.edu, Office: 1530 W 17th St M-120.
- Christopher Xolocotzi** (Offline): VRC Front Desk Agent.
- Denise Rios** (Offline): Mathematics Instructional Assist, Rios_Denise@sac.edu, Office: 1530 W. 17th Santa Ana College... VRC.



GETTING DIRECTLY TO THE VRC STAFF

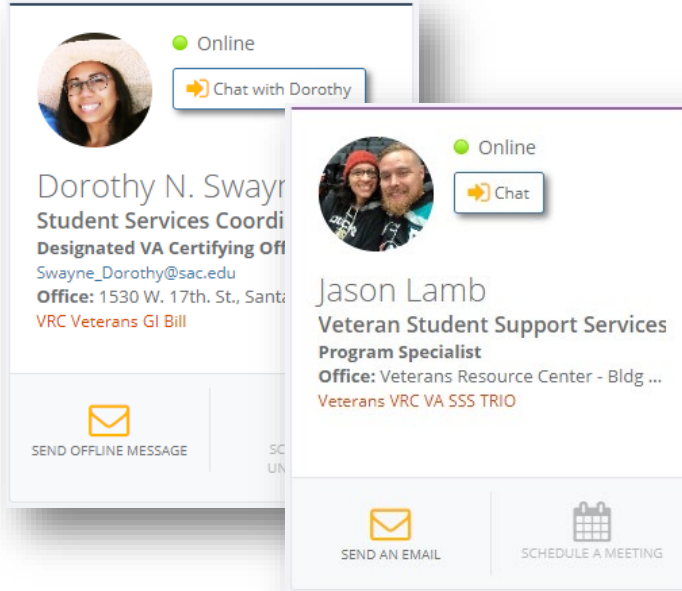


At the top of the page you will see the Student Support Directory.



CHATTING WITH STAFF

Once you have located the staff member whose attention you seek, you can chat with them by clicking the icon that either reads Chat or Knock on Door. They will then be with you shortly.



Online
Chat with Dorothy

Dorothy N. Swayne
Student Services Coordinator
Designated VA Certifying Official
Swayne_Dorothy@sac.edu
Office: 1530 W. 17th. St., Santa Ana, CA 92706
VRC Veterans GI Bill

SEND OFFLINE MESSAGE

Online
Chat

Jason Lamb
Veteran Student Support Services
Program Specialist
Office: Veterans Resource Center - Bldg ...
Veterans VRC VA SSS TRIO

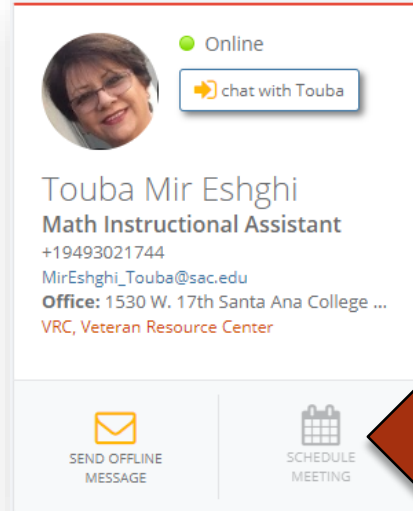
SEND AN EMAIL

SCHEDULE A MEETING



SCHEDULING APPOINTMENTS

You can also make an appointment with a staff member such as an Academic Counselor or Instructional Assistant. Simply click on the Schedule a Meeting icon at the bottom of the staff person's card, and set your appointment.



Online

chat with Touba

Touba Mir Eshghi
Math Instructional Assistant
+19493021744
MirEshghi_Touba@sac.edu
Office: 1530 W. 17th Santa Ana College ...
VRC, Veteran Resource Center

SEND OFFLINE MESSAGE

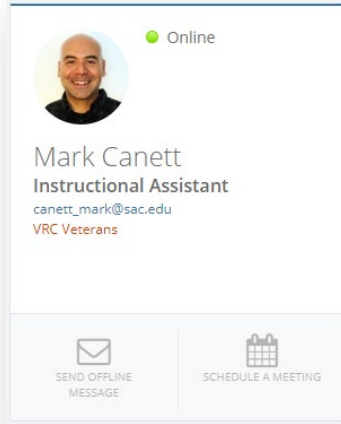
SCHEDULE MEETING



WE HOPE THIS WAS HELPFUL.



Please feel free to email one of your Instructional Assistants, Mark Canett if you have difficulty or need further guidance getting started on Cranium Cafe. If not, then you should be ready to begin contacting your VRC staff members when needed.



Canett_mark@sac.edu

