



**SANTA ANA**  
**COLLEGE**

Financial Aid  
1530 W. 17th St.  
Santa Ana, CA 92706  
2024-2025

Name of Financial Aid Applicant (Please print)

\_\_\_\_\_  
Last

\_\_\_\_\_  
First

\_\_\_\_\_  
Middle

Student ID Number: \_\_\_\_\_

## DEFAULT RESOLUTION

The National Student Loan Data System (NSLDS) reported that you are in DEFAULT on a federal student loan. The Financial Aid Office cannot proceed processing your federal student aid until we receive the necessary documentation from you. You are **NOT ELIGIBLE** to receive any federal student aid until your default has been resolved. **Default status does not affect the eligibility for the California College Promise Grant.**

Please provide proof of your loans being paid off or that they have been rehabilitated:

- ☐ If you have paid off your student loan, please upload to your self-service portal a copy of the documentation sent to you by your lender showing the loan is paid in full.
- ☐ If you have successfully made six consecutive monthly payments to the holder of your loan, you are now eligible for Title IV student aid. You need to provide documentation from your lender, dated no more than 30 days from the time that you turn it in\*, that indicates you are now eligible for Title IV student aid reinstatement. *\*For example, if you have a letter dated June 1, 2024 and you try to turn it in on July 2, 2024, we will not be able to accept the letter.*
- ☐ If you are in default, you must contact the agency or agencies listed on the front of your Student Aid Report to make satisfactory arrangements to repay your loan. You are not eligible for any Title IV student aid.
- ☐ If your lender agreed to discharge your loan, please provide a copy of the documentation sent to you by your lender showing the loan status as "Discharged".

If you are having serious difficulty in resolving a problem through the normal channels, you may contact a federal ombudsman at 1-877-557-2575 who can help you. The intervention of ombudsman does not replace normal appeal or review processes, but augments them by informing and advising students.

NSLDS Web Site for students: <https://studentaid.gov/help-center/answers/article/how-to-contact-default-resolution-group>.

The California Guarantee Agency is Edfund: [www.edfund.org](http://www.edfund.org)

Default Prevention: 1-800-298-9490 or 1-916-526-8424

*It is the policy of the RSCCD to fully comply with the requirements of the Americans with Disabilities Act. (BP 5140) Consistent with that policy, this material is available in alternative formats (such as accessible electronic text). Such materials and other disability accommodations will be provided as needed for program access upon request. Please contact the Financial Aid Office: [financial\\_aid@sac.edu](mailto:financial_aid@sac.edu), 714-564-6242 for needed accommodations or alternate formats.*

