

Success Teams

Success Teams are integrated teams designed to support students as they progress through their programs here at Santa Ana College. Throughout Fall 2019, a Success Team associated with the Future Educators CAP has served as a pilot and helped to identify goals for improving student success and completion. At this time, the following Success Team goals and the respective assigned roles are as follows.

| Role* | Goals / Tasks |
|------------------------------|---|
| CAP Coordinator | <ul style="list-style-type: none"> • Welcome survey/self-assessment • Administrative Support |
| Counselor | <ul style="list-style-type: none"> • Make sure students are in the correct major (and accurate program in Datatel) • All students have at least a two semester educational plan (<i>2 adjunct counselors assigned</i>) <ul style="list-style-type: none"> • Students attempt and complete English and Math in the first year • Support Retention from Fall to Spring - Registration Assistance (phone calls) • Assist Near Completers • Program Orientation for all students |
| Student Success Coach | <ul style="list-style-type: none"> • Make sure students are in the correct major (and accurate program in Datatel) • Support Retention from Fall to Spring - Registration Assistance (phone calls) |
| Financial Aid | <ul style="list-style-type: none"> • Check all students regarding financial aid/Pell Grant eligibility |
| Faculty Lead | <ul style="list-style-type: none"> • Support Retention from Fall to Spring - Early Alert • Assist Near Completers • Ensure Early Field work – courses/service learning/job • Program Orientation for all students • One contact with discipline faculty outside the classroom |
| Career Coach | <ul style="list-style-type: none"> • Ensure Early Field work – courses/service learning/job |
| Researcher | Administrative Support |
| Business Analyst | Administrative Support |

* Roles may shift depending on needs, success teams may have differing membership depending on personnel availability.

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First Year Implementation Plan

Fall 2020 new student enrollment is estimated to be about 3300-3600. A ratio of 200 to 300 students to a Success Team appears to be the most manageable. Therefore, Santa Ana College will require between 12 to 15 Success Teams.

Success Teams will be meeting 2x per month for 2 hours each.

Communication methods will be supported by available applications. Microsoft Teams or Starfish are the most likely applications.

Fall 2019 Incoming First-time Students by Pathway

| Career & Academic Pathways | No. of Students |
|---|-----------------|
| Auto Manufacturing, Engineering | 333 |
| Business Paralegal | 503 |
| Child Dev., Teaching, Library Science | 192 |
| Computers, Math, Science | 430 |
| Design, Media, Art, Performance | 353 |
| Humanities, Social Sciences, and Language | 706 |
| Public Health & Safety Services | 1105 |
| Total | 3622 |

| Proposed Timeline for Success Teams Rollout | |
|---|---|
| November/December | Recruit Deans, Associate Deans, and Directors for CAP Coordinators |
| Jan/Feb | CAP Coordinators meetings to discuss forming teams |
| March | Success Teams Summit: half day training session for all Success Team members (tentative March 20) |
| April/May | Individual Success Team meetings to discuss goals for Fall 2020-Spring 2021 |
| Fall 2020 | Launch of All Success teams |

Interested in volunteering for a Success Team? Contact clark_stephanie@sac.edu or ortiz_fernando@sac.edu.