# **Information Technology Services**

## "Fostering Learning, Productivity, and Collaboration"

Address: RSCCD

Information Technology Services 2323 N. Broadway, Suite 249 Santa Ana, CA 92706

Phone: (714) 480-7439

### **District Technology Status Update:**

RSCCD Network: Fully Functioning Exchange / Outlook: Fully Functioning Phone / Voice Mail: Fully Functioning

Datatel: Fully Functioning
Web Advisor: Fully Functioning
Blackboard: Fully Functioning

**Mission Statement:** Information Technology Services (ITS) enables Rancho Santiago Community College District (RSCCD) to define and fulfill the role of technology in higher education. Through the use of technological resources, ITS supports academic programs, student services, and administration at the district office, the colleges, and academic centers.

Under the direction of the Associate Vice Chancellor, Sylvia LeTourneau, ITS:

- Provides a robust, reliable, and secure information technology infrastructure to the District
- Supports the use of information technology to facilitate academic innovation in instruction and learning
- Provides electronic access to information
- Anticipates and executes the needs of the community in a timely manner
- Promotes and develops partnerships to empower campus-wide use of technology
- Develops a community that is adaptable to technological changes.
- Provide professional customer service and satisfactory resolutions to end users.

#### ITS is comprised of four departments:

- Academic Technology Services (one each at Santa Ana College and Santiago Canyon College);
- Network and Communications; and
- Application Development.

ITS Management
Sylvia LeTourneau
Assistant Vice Chancellor of Information Technology Services

## **Curtis Childress**

Director, Academic Support Santiago Canyon College

## Nicholas Quach

Director, Academic Support Santa Ana College

## Alfonso Oropeza

Director, Application Development

## **Doug Johnson**

Interim Director, Application Development

### **Stuart Davis**

Interim Director, Application Development

## Phillip Lyle

Director, Network and Communications