

Student Services Pre-test for Students:

Part II - Instructions: Do not guess or attempt to answer any of the following questions of which you are unsure. Select the letter of the answer that best addresses the question.

1. If you need to type a research paper for your History 124 class, you could go to:
 - A) The Writing Center
 - B) The Success Center
 - C) The Library
 - D) The Academic Computing Center
 - E) The Tutorial Learning Center

2. If you need child care while you are in class, you could go to:
 - A) The Center for Teacher Education
 - B) Child Development Services
 - C) The Extended Opportunities Program
 - D) The El Donito Child Care Center
 - E) The Health and Wellness Center

3. If you suddenly feel overwhelmed with stress or depression, you could go to:
 - A) The Nursing Program
 - B) The Counseling Services desk
 - C) The Health and Wellness Center
 - D) Student Support Services
 - E) The TRIO Program

4. A program that offers academic, career and personal counseling, tutoring, specialized workshops, field trips and transfer assistance is:
 - A) The Student Support Services Program
 - B) The Counseling Department
 - C) The Success Center
 - D) The Center for Leadership Development
 - E) The Honors Program

5. If you want information about putting together a resume, you could go to:
 - A) The Extended Opportunities Program and Services
 - B) The Career/Job Resource Center
 - C) The Service Learning Program
 - D) Student Placement
 - E) The Success Center

6. If you want help filling out an educational plan, you could go to:
 - A) Counseling Services
 - B) The Student Placement Office
 - C) The Success Center
 - D) Student Support Services
 - E) The Office of Admissions and Records

7. A program providing academic support for underrepresented students in engineering, science and math is:
- F) The Math Study Center
 - G) The Success Center
 - H) The MESA Program
 - I) The Freshman Experience Program
 - J) The Tutorial Learning Center
8. If you want computerized practice in English, reading or math, you could go to:
- A) The Writing Center
 - B) The Reading Lab
 - C) The Math Study Center
 - D) The Success Center
 - E) The Tutorial Learning Center
9. If you are interested in joining a school club or organization, you should go to:
- A) Service Learning
 - B) Student Support Services
 - C) The Center for Leadership Development
 - D) The Game Room
 - E) Extended Opportunities Program and Services
10. If you experience serious academic difficulties no matter how hard you study, and you suspect you might have a learning problem, you should go to:
- A) The Success Center
 - B) The Reading Lab
 - C) Extended Opportunities Program and Services
 - D) Disabled Students Program and Services
 - E) The Health and Wellness Center
11. If you want information about money that is awarded to students every spring by various groups, individuals and agencies, you should go to:
- A) The Financial Aid Office
 - B) The Student Business Office
 - C) Student Support Services
 - D) The Success Center
 - E) The Scholarship Program Office
12. If you want information about going to UC Berkeley or California State University, Chico, you could go to:
- A) The Transfer Center
 - B) The Admissions and Records Office
 - C) The Scholarship Program Office
 - D) EOPS
 - E) Student Support Services
13. Information about the California Subject Matter Examination for Teachers is available at:
- A) The Graduation Office
 - B) The Tutorial Learning Center
 - C) The MESA Program
 - D) The Center for Teacher Education
 - E) The Testing Center

14. If you are interested in a range of support services for low-income and educationally underserved students, you could go to:
- A) The Transfer Center
 - B) The Financial Aid Office
 - C) The Scholarship Program Office
 - D) Student Support Services
 - E) Extended Opportunities Program and Services
15. If you are interested in fee waivers, grants and student loans, you could go to:
- A) The OCTFCU Ready Teller
 - B) The Financial Aid Office
 - C) The Scholarship Program Office
 - D) Student Support Services
 - E) Extended Opportunities Program and Services
16. If you are interested in volunteering to work in the community with a public service group or agency, you should go to:
- A) The Service Learning Center
 - B) The Student Placement Office
 - C) Student Support Service
 - D) The Career/Job Resource Center
 - E) The Center for Leadership Development
17. If you are interested in finding a job on campus or housing in the community, you should go to:
- A) The Career/Job Resource Center
 - B) The Student Placement Office
 - C) Extended Opportunities Program and Services
 - D) The Service Learning Center
 - E) Student Support Services
18. If you are interested in individual tutoring, groups study sessions, exam reviews and study skills classes, you could go to:
- A) The Testing Center
 - B) The Math Study Center
 - C) The Success Center
 - D) The Tutorial Learning Center
 - E) The Writing Center
19. If you have served in the Armed Forces, you can find out about an array of services and programs for which you are eligible at the:
- A) Extended Opportunities Program and Services
 - B) The USO
 - C) Veterans Service Office
 - D) MESA Program
 - E) Armed Forces Resources Office

20. If you want to make sure that you have met the requirements for the AA degree or the general education requirements for transfer, you should go to:
- A) Graduation Office
 - B) Admissions and Records
 - C) The Success Center
 - D) Student Support Services
 - F) The Counseling Center
21. If you want to request transcripts to send to another college, you should visit:
- A) The Transfer Center
 - B) Quick Copy Services
 - C) Student Support Services
 - D) The Student Business Office
 - E) Admissions and Records
22. If you need to read your textbook to review before a big test, but you have forgotten it at home, you might be able to find one to use at:
- A) The El Don Bookstore
 - B) The Counseling Center
 - C) The Library
 - D) The appropriate division office
 - E) Student Support Services
23. If you need help writing a thesis statement for an essay in your English 101 class, you should go to:
- A) The Tutorial Learning Center
 - B) Any free English 101 instructor who has an office hour available
 - C) The Success Center
 - D) The Writing Center
 - E) The Academic Computing Center
24. If you need help studying for an upcoming test in Math 080, you should go to:
- A) The Tutorial Learning Center
 - B) The Math Study Center
 - C) The Testing Center
 - D) The Success Center
 - E) Student Support Services
25. If you want discount tickets for the movies or amusement parks or you need to pay for a parking permit, you should go to:
- A) Student Business Office
 - B) The Phillips Hall Ticket Office
 - C) EOPS
 - D) The Park and Ride Program
 - E) The El Don Bookstore