



Learning Center Satisfaction and Effectiveness Survey, 2015

The Learning Center provides academic support to help students succeed and thrive in their classes. To help us better serve students, we would appreciate your feedback on your experience with the services and support we currently offer. The information you provide will be anonymous and confidential and only used for program planning. Thank you for your participation!

1. I am taking classes:

On campus classes only

Online classes only

Combination of on campus and online classes

2. How did you learn about the Learning Center? (check all that apply)

Instructor/Coach

Counselor

Another student

SAC Website

Social Media (ie, Twitter, Facebook)

DSPS

TRIO

EOPS

Other (please specify)

3. What brought you to the Learning Center?

All visits were required by instructor.

Some visits were required by instructor and some were my own choice.

All visits were my choice; my instructors did not require visits to the Learning Center.

4. How many times did you visit the Learning Center this semester?

Once

2-3 times

4-5 times

6-10 times

More than 10 times

5. Please indicate how often you used the following Learning Center services this semester:

Frequently Occasionally Rarely Never

DLAs

Writing Tutoring

Subject Tutoring (accounting, biology, math, human development, etc.)

Workshops

Online assistance

Next

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